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VIA EMAIL & FEDERAL EXPRESS

Gary M. Cronin
Consumer Services Division
Department of Energy
21 South Fruit St, Suite 10
Concord, NH 03301
Gary.M.Cronin@Energy.NH.Gov

**Re: Titan Gas, LLC d/b/a/ CleanSky Energy's Request for Hearing
Application to Register as a Competitive Electric Power Supplier**

Mr. Cronin:

On July 22, 2022, I submitted a letter pursuant to PUC 2003.01(f), requesting a hearing for reconsideration of the denial of Titan Gas, LLC d/b/a/ CleanSky Energy's ("CleanSky") application to register as a competitive electric power supplier with the New Hampshire Department of Energy ("Department").

As stated in my prior letter, a hearing is necessary for CleanSky to present evidence to the Department to demonstrate that, among other things, the number of "customer complaints" set forth in its application was inaccurate and/or misleading. For example, between November 2019 and November 2021, 400 complaints concerning CleanSky were submitted to a commission, regulatory agency, attorney general's office, or other governmental consumer protection regulatory authority. However, only 25 of those complaints were the result of acts and/or omissions that were attributed to CleanSky. Similarly, between December 2021 and July 12, 2022, 161 complaints were submitted, but only 23 could be attributed to CleanSky.

In addition, a hearing is necessary to demonstrate that (1) CleanSky does not engage in (a) misleading or deceptive marketing or sales practices, (b) inaccurate billing when billed by the CEPS, (c) fraud, (d) slamming, meaning the initiation of the transfer of a customer to a new CEPS without the customer's authorization, or (e) other practices found to be harmful or potentially harmful to customers; and (2) CleanSky's application should be approved by the Department.

Thank you for your consideration. I look forward to your response regarding the requested hearing.

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Sincerely,

Maura L. Burke

cc: Collin Crecco (NH Bar ID: 268998)