

EXHIBIT 1

Customer Complaints

January 1, 2022 – September 30, 2022

| Licensed Jurisdiction | MA | MD | NJ | OH | PA | TX | GRAND TOTAL |
|------------------------------|-----------|-----------|----------|-----------|-----------|----------|-------------|
| Violation – NO | 14 | 12 | 1 | 73 | 55 | 7 | 162 |
| Billing Dispute | 0 | 2 | 0 | 11 | 18 | 2 | 33 |
| Cancellation Request | 1 | 3 | 0 | 14 | 4 | 0 | 22 |
| Do Not Contact List (DNC) | 3 | 0 | 0 | 6 | 1 | 1 | 11 |
| Enrollment Dispute | 4 | 5 | 0 | 22 | 25 | 3 | 59 |
| Misleading Sales Practices | 5 | 2 | 0 | 15 | 1 | 0 | 23 |
| Renewal Notices Not Received | 1 | 0 | 0 | 5 | 6 | 0 | 12 |
| Slamming | 0 | 0 | 1 | 0 | 0 | 1 | 2 |
| Violation – YES | 1 | 10 | 0 | 3 | 15 | 0 | 29 |
| Billing Dispute | 1 | 0 | 0 | 2 | 5 | 0 | 7 |
| Cancellation Request | 0 | 1 | 0 | 0 | 1 | 0 | 2 |
| Do Not Contact List (DNC) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Enrollment Dispute | 0 | 4 | 0 | 0 | 3 | 0 | 8 |
| Misleading Sales Practices | 0 | 5 | 0 | 0 | 2 | 0 | 7 |
| Renewal Notices Not Received | 0 | 0 | 0 | 0 | 3 | 0 | 3 |
| Slamming | 0 | 0 | 0 | 1 | 1 | 0 | 2 |
| Complaint Total | 15 | 22 | 1 | 76 | 70 | 7 | 191 |

EXHIBIT 2

Customer Complaints

Sales to Complaints Ratio: < 1% All States

| JANUARY 1, 2022 – SEPTEMBER 30, 2022 | | | |
|--------------------------------------|---------------|------------|--------------|
| State | Sales | Complaints | Ratio |
| MA | 10,232 | 15 | 0.15% |
| MD | 3,681 | 22 | 0.60% |
| NJ | 2,075 | 1 | 0.05% |
| OH | 11,597 | 76 | 0.66% |
| PA | 31,144 | 70 | 0.22% |
| TX | 12,492 | 7 | 0.06% |
| | | | |
| Total | 71,221 | 191 | 0.27% |

EXHIBIT 3

LIVE CALL SCRIPT – WELCOME CALL

| # | RECOMMENDED SCRIPT | READ WHEN... | REQUIREMENTS |
|---|--|-------------------------------|--|
| 1 | Hello, this is [NAME] <i>contacting you today about your enrollment with CleanSky Energy. We would like to welcome you to the CleanSky Energy family and capture some details about your experience.</i> Please answer each question with a clear YES or NO response unless otherwise requested. Do you understand the purpose of this call and that it is being recorded? | ALWAYS | MUST say YES |
| 2 | Please state your first and last name | ALWAYS | Must match first and last name on enrollment form. If not, see question 8. |
| 3 | Please state your phone number | ALWAYS | Must match phone number on enrollment form. If not, see question 8. |
| 4 | Please state your email address | ALWAYS | Must match email address on enrollment form. If not, see question 8. |
| 5 | We have received confirmation that you have completed the Digital third-party verification questions and have agreed to select CleanSky Energy as your new [COMMODITY(IES)] supplier. Is this correct? | ALWAYS | MUST say YES |
| 6 | Do you understand that the [CHANNEL] agent whom you spoke with today and CleanSky Energy are not affiliated or represent [UTILITY] in any way? | ALWAYS | MUST say YES |
| 7 | Was the agent's conduct professional and respectful and would you recommend CleanSky Energy? | ALWAYS | MUST say YES |
| 8 | Due to your response, the third-party verification will be rejected, and the enrollment will be cancelled. If you would like to enroll with CleanSky Energy, please complete the enrollment process again. Thank you and have a nice day! | IF NO TO QUESTION 5, 6 OR 7 | N/A |
| 9 | Thank you for choosing CleanSky Energy! Your service with CleanSky Energy will begin with the next available meter read date or according to your utility's scheduled timeframe for initiating service. If you have any questions about your service, you may contact CleanSky Energy at 888-355-6205. Thank you for your time and have a nice day! | IF YES TO QUESTION 5, 6 AND 7 | N/A |