



Separate Attachments: Business Authority, Trade Name, ISO-NE Market Participation, and EDI Certification	
Puc 2006.01(h)	Provide, as a separate attachment, evidence of the applicant's authorization to do business in New Hampshire from the New Hampshire secretary of state by submitting, with this application form, either of the following: (1) a recent printout of the applicant's listing on the N.H. Secretary of State website with the status "In Good Standing" or words of similar import; or (2) a copy of a certificate from the N.H. Secretary of State's office stating that the applicant is authorized to do business in New Hampshire.
Puc 2006.01(i)	Provide, as a separate attachment, evidence of the applicant's registration of the trade name, if any, to be used by the applicant in New Hampshire from the New Hampshire secretary of state by submitting, with this application form, either of the following: (1) A recent printout of the applicant's trade name on the N.H. Secretary of State website with the status "Active" and indicating that the trade name is owned by the applicant; or (2) A copy of a certificate from the N.H. Secretary of State's office indicating that the applicant has registered as doing business under the trade name.
Puc 2006.01(j)	Provide, as a separate attachment, evidence of the applicant's ISO New England market participant membership.
Puc 2006.01(k)	Provide, as a separate attachment, electronic data interchange (EDI) certification from each electric distribution utility in whose franchise area the applicant intends to operate.

Franchise Areas, Customer Types to be Served, and Other States	
Puc 2006.01(l)	List the utility franchise areas in which the applicant intends to operate and, to the extent the applicant does not intend to provide service in the entire franchise area of a utility, a delineation of the cities and towns where the applicant intends to provide service within each utility franchise area. PUBLIC SERVICE COMPANY OF NEW HAMPSHIRE D/B/A EVERSOURCE ENERGY
Puc 2006.01(m)	Provide a statement whether or not the applicant intends to serve the following types of customers: residential, small commercial, large commercial, and industrial. EXHIBIT <u>D</u>
Puc 2006.01(n)	List the other states or jurisdictions in which the applicant currently conducts business relating to the sale of electricity. EXHIBIT <u>E</u>



Customer Complaints	
Puc 2006.01(o)	<p>Use either the table below or a separate attachment to provide a list disclosing the number and type of customer complaints concerning the applicant or its principals and affiliates filed with or by any commission or regulatory agency, attorney general's office, or other governmental consumer protection regulatory authority, for the most recent 2 calendar years in every state or other jurisdiction in which the applicant has conducted business relating to the sale of electricity.</p> <p>In the table below, enter abbreviations of applicable states or the jurisdiction across the top row, complaint types in the left column, and, for each cell in the table, the number of complaints for each type within the applicable state or jurisdiction.</p>

Complaint Type	(enter applicable states/jurisdictions in row just below)										Total
	IL	MA	MD	NJ	OH	PA	TX				
ACH PAYMENT UPDATE	0	0	0	0	0	0	1				1
CANCELLATION REQUEST	0	0	3	0	4	5	0				12
MISLEADING SALES PRACTICES	0	3	9	2	5	4	0				23
SLAMMING	1	17	28	7	32	65	0				150
RENEWAL NOTICES NOTRECEIVED	0	0	0	0	9	2	0				11
DO NOT CONTACT LIST (DNC)	0	1	2	0	3	12	0				18
BILLING DISPUTE	0	1	6	2	45	109	0				163
ENROLLMENT DISPUTE	0	0	0	0	0	1	1				2
COLLECTION DISPUTE	0	0	0	0	2	0	0				2
	0	0	0	0	0	0	0				0
	0	0	0	0	0	0	0				0
Total	1	22	48	11	100	198	2	0	0	0	382

Count of Disposition Row Labels	Column Labels		Grand Total
	OH	PA	
Slamming Unauthorized Enrollment	32	65	97
12/2019	1		1
1/2020	1		1
2/2020	1	4	5
3/2020		2	2
4/2020	2		2
5/2020		5	5
6/2020		2	2
7/2020		4	4
8/2020		4	4
9/2020	1	2	3
10/2020		5	5
11/2020	1	2	3
12/2020	3	3	6
1/2021	1	7	8
2/2021	2	7	9
3/2021		1	1
4/2021	4	2	6
5/2021	2	1	3
6/2021	1	1	2
7/2021	2	3	5
8/2021	3	5	8
9/2021	1		1
10/2021	3	2	5
11/2021	3	3	6
Rate/Billing Dispute	45	109	154
11/2019	1	2	3
12/2019	1	7	8
1/2020	2	3	5
2/2020		5	5
3/2020		3	3
4/2020	1	1	2
5/2020	2	1	3
6/2020	2	6	8
7/2020		7	7
8/2020	6	9	15
9/2020	4	13	17
10/2020		3	3
11/2020	2	3	5
12/2020		5	5
1/2021	1	8	9
2/2021	3	8	11
3/2021	1	2	3
4/2021	3	2	5
5/2021	1	2	3
6/2021		2	2
7/2021	3	6	9
8/2021	4	4	8
9/2021	2	4	6
10/2021	4	3	7
11/2021	2		2
Grand Total	77	174	251

ENROLL TYPE - FILTERED (Multiple Items)

Count of Enrollment ID	Column Labels		
Row Labels	Ohio Market	Pennsylvania Market	Grand Total
2019-12	1978	2093	4071
2020-01	2217	2582	4799
2020-02	2010	3030	5040
2020-03	1477	3850	5327
2020-04	190	4041	4231
2020-05	154	3079	3233
2020-06	1294	4063	5357
2020-07	1364	4115	5479
2020-08	1340	3369	4709
2020-10	1930	4038	5968
2020-11	2989	2825	5814
2020-12	2244	2474	4718
2021-01	2765	1889	4654
2021-02	2555	1682	4237
2021-03	14496	2166	16662
2021-04	10652	2929	13581
2021-05	1471	2888	4359
2021-06	1168	3533	4701
2021-07	1061	2839	3900
2021-08	1206	2543	3749
2021-09	1184	3178	4362
2021-10	1006	2698	3704
2021-11	884	3769	4653
Grand Total	57635	69673	127308