



Complaints by Year and State	by Type							Grand Total
	Cancellation	Do not Contact	Enrollment	Price	Rebate	Solicitation	Other	
2019	10	7	40	6	2			65
DC			1					1
IL	4	2	7	1				14
MA			1					1
MD	1	1	4					6
NH			1					1
NJ	1		2	2	1			6
OH	3	3	13	1	1			21
PA	1	1	8	2				12
RI			3					3
2020	17	23	122	31	18		1	212
DC	1		2	2				5
DE			2					2
IL	4	2	11	4	1			22
MA	2	1	5	2	1			11
MD	2	1	4	2	1			10
ME	1	1	5					7
NH			1					1
NJ	1		7	2	2			12
OH	6	16	36	11	6		1	76
PA	1	1	43	6	6			57
RI			5	2	1			8
TX			1					1
2021	21	12	56	28	14	6		137
DC	1		2			1		4
DE	1			1				2
IL	3		5	2	2	3		15
MA	1	1	1		1			4
ME	5	1	3	2	2			13
NH		2	5					7
NJ	2		5	9	1			17
OH	6	8	35	9	7	2		67
PA	2		2	1	1			6
RI			2					2
Grand Total	48	42	218	65	34	6	1	414

COMPLAINTS By Year and Month	by Type							Grand Total
	Cancellation	Do not Contact	Enrollment	Other	Price	Rebate	Solicitation	
2019	10	7	40		6	2		65
August	3	1	5			1		10
September	2	1	6		3			12
October	1	3	6		1	1		12
November	2		9			1		12
December	2	2	14			1		19
2020	17	23	122	1	31	18		212
January	1	2	14		4			21
February	1	1	9		2	1		14
March	2	2	11		2	2		19
April	2		5			1		9
May	2	2	12		3	1		20
June	1	4	13		5	1		24
July	1	1	10		2	1		15
August	2	3	21		3	2		31
September	1	1	8		1	1		12
October	1	5	8		1	1		16
November	2	1	8		4	3		18
December	1	1	3		4	4		13
2021	21	12	56		28	14	6	137
January	4	5	18		7	1		35
February			9		5	1		15
March	5	1	13		4	4		27
April	5	2	4		1	5		17
May	4	4	1		3			12
June	1		3		2	1	1	8
July			4		4		3	11
August	2		4		2	2	2	12
Grand Total	48	42	218	1	65	34	6	414