

COMMISSIONER  
Jared S. Chicoine

DEPUTY COMMISSIONER  
Christopher J. Ellms, Jr.

STATE OF NEW HAMPSHIRE



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May 29, 2024

David J. Alukonis, Director  
Office of Legislative Services  
107 North Main Street, Room 109  
Concord, NH 03301-4951

**Re: Notice No. 2024-21 – Adoption of Final Proposal  
En 1200 Uniform Administration of Utility Customer Relations Rules**

Dear Mr. Alukonis:

The Department of Energy has adopted the En 1200 rules captioned above, as approved by the Joint Legislative Committee on Administrative Rules (JLCAR) on May 17, 2024.

Pursuant to RSA 541-A:14, III and Chapter 3, Section 2.21 of the *New Hampshire Drafting and Procedural Manual for Administrative Rules* (Manual), the Department hereby files with the Director of the Office of Legislative Services in care of the Division of Administrative Rules the adopted En 1200 rules.

The Department hereby certifies that the material enclosed is a true copy of the En 1200 Uniform Administration of Utility Customer Relations Rules adopted by the Department on May 29, 2024. The only change in the adopted rules from the text of the Final Proposal reviewed and approved by the Committee is the addition of a comma consistent with a comment by the OLS reviewing attorney.

It is the intention of the Department that the enclosed rules shall become effective at 12:01 a.m. on **May 30, 2024**.

Thank you for your attention to this matter. Please contact us if you should have any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Jared S. Chicoine".

Jared S. Chicoine  
Commissioner