

<<Date>>

Dear <<First Name, Last Name>>,

<<Acct #>>

We are pleased to announce that Energy Rewards has changed its name to Public Power. Public Power is an existing brand in our corporate family that has been providing electricity supply service in other markets for the past 15 years.

Over the next few months, you will see Public Power replace Energy Rewards as the electric supplier listed on your utility bill and in the customer communications you receive regarding your electricity supply account.

Please direct any questions regarding your electricity supply to Public Power using the updated contact information listed below:

Energy Rewards, LLC d/b/a Public Power
P.O. Box 660823
Dallas, TX 75266-0823

888-354-4415 (daily, 8:00am to 11:00pm ET)

service@ppandu.com

<https://www.publicpowercompany.com>

In the meantime, please don't hesitate to reach out to our current Energy Rewards customer service line at 1-877-811-7023. This number will be active until 11/30/2023.