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Rules for Sewer Utilities: En 700

Summary of Comments on Initial Proposal with Responses

January 19, 2024

In accordance with the Appendix II-C Rulemaking Notice, the Department held a public comment hearing on October 4, 2023, and allowed written comments through October 18, 2023.

Substantive public comments made either at the hearing, in writing, or both were as follows:

“En 703.02, Discontinuation of Service, prohibits disconnection of sewer service for non-payment, which ...can disproportionately harm certain regulated sewer utilities who lack a public water utility to collaborate with in collecting overdue payments. ...The only collection option under those circumstances becomes pursuing the customer in an expensive collections action. ...[T]he suggested revisions expand partnering utilities to also include electric and gas utilities.”

After fully considering these comments in deliberations involving numerous staff, the Department did not adopt the proposed changes.