



**NRG Energy, Inc.**  
3711 Market Street, Suite 1000  
Philadelphia, PA 19104

October 11, 2023

**VIA E-FILE & UPS**

New Hampshire Department of Energy  
21 South Fruit Street, Suite 10  
Concord, NH 03301  
[registrations@energy.nh.gov](mailto:registrations@energy.nh.gov)

**RE: Direct Energy Business, LLC (DM 15-373)  
2023 Competitive Electric Power Supplier Registration Renewal Form**

To Whom It May Concern:

In accordance with New Hampshire Code of Administrative Rules 2003.02, Direct Energy Business, LLC ("DEB") has enclosed its 2023 CEPS Registration Renewal Form.

Please note a draft of Attachment I was submitted on September 1, 2023 to the New Hampshire Department of Energy and DEB is currently awaiting review and approval.

DEB has marked this report as "Confidential" as it contains confidential business and financial information.

Should you have any questions or require additional information, please contact me at 516.652.4254 or via email at [Angela.Schorr@nrg.com](mailto:Angela.Schorr@nrg.com) and [NERetailRegulatory@nrg.com](mailto:NERetailRegulatory@nrg.com).

Sincerely,

A handwritten signature in blue ink that reads "Angela Schorr". The signature is written in a cursive, flowing style.

Angela Schorr  
Director, Regulatory Affairs

### Competitive Electric Power Supplier Application Form

This form may be used to: (1) apply for initial registration as a competitive electric power supplier (CEPS) in New Hampshire, (2) apply for renewal of registration as a CEPS in New Hampshire, and (3) notify the Department of any changes to information in a previously filed CEPS application. *This form is provided as a convenience for filing only; you are required to provide all information specified under Puc 2006.01 when applying for initial or renewal registration as a CEPS, but you are not required to use this form when doing so.*

Indicate whether this application is for an initial registration or for a renewal. Initial <input type="checkbox"/> Renewal <input type="checkbox"/>		
Applicant's General Information		
Puc 2006.01(a)	Legal Name	Direct Energy Business, LLC
	Trade Name (d/b/a) (if applicable)	NRG Business
Puc 2006.01(b)	Business Mailing Address	1001 Liberty Ave., Suite 1200 Pittsburgh, PA 15222
	Telephone Number	1-800-437-7265
	E-Mail Address	ClientSupport@nrg.com
	Website Address	https://www.nrg.com/business/all-products-and-services.html
Puc 2006.01(c)	Provide the state or jurisdiction of organization, if anything other than an individual.	Delaware
Puc 2006.01(d)	Provide the name(s), title(s), business address(es), telephone number(s), and e-mail address(es) of the applicant if an individual, or of the applicant's principal(s) <sup>1</sup> if it is anything other than an individual. Use additional sheets as needed.	
	Name	See ATTACHMENT A
	Title	
	Business Mailing Address	
	Telephone Number	
	E-Mail Address	
	Name	
	Title	
	Business Mailing Address	
	Telephone Number	
	Email Address	
	Name	
	Title	
	Business Mailing Address	
	Telephone Number	
	E-Mail Address	

1. "Principals" means, for a corporation, any of its officers, directors, or controlling shareholders, for a limited liability company, any of its managers or controlling members, for a partnership, any of its general partners, and for any other business entity, any of its personnel exercising executive functions and any of its controlling equity owners.

<b>Affiliates and Subsidiaries</b>							
Puc 2006.01(e)	Provide the following information regarding any affiliates <sup>2</sup> and subsidiaries of the applicant that are conducting business in New Hampshire. Use additional sheets as needed.						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%; padding: 2px;">Name of Entity</td> <td style="padding: 2px;">See Attachment B</td> </tr> <tr> <td style="padding: 2px;">Business Address</td> <td style="padding: 2px;"></td> </tr> <tr> <td style="padding: 2px;">Telephone Number</td> <td style="padding: 2px;"></td> </tr> </table>	Name of Entity	See Attachment B	Business Address		Telephone Number	
	Name of Entity	See Attachment B					
	Business Address						
	Telephone Number						
	Provide a description of the business purpose of the entity.						
	Provide a description of any agreements with any affiliated New Hampshire utility, and the docket or case number relative to the filing of any such agreements with the NHDOE or the NHPUC.						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%; padding: 2px;">Name of Entity</td> <td style="padding: 2px;"></td> </tr> <tr> <td style="padding: 2px;">Business Address</td> <td style="padding: 2px;"></td> </tr> <tr> <td style="padding: 2px;">Telephone Number</td> <td style="padding: 2px;"></td> </tr> </table>	Name of Entity		Business Address		Telephone Number	
	Name of Entity						
	Business Address						
Telephone Number							
Provide a description of the business purpose of the entity.							
Provide a description of any agreements with any affiliated New Hampshire utility, and the docket or case number relative to the filing of any such agreements with the NH DOE or the NHPUC.							

2. "Affiliate" means any of the following:

- a) Any person or entity that directly or indirectly owns, controls, or holds with power to vote a majority of the outstanding voting securities or such minority thereof as to give such person substantial control of another person or entity;
- b) Any person or entity with which another person or entity has a management or service contract or arrangement that provides such person or entity with effective control over the management, supervision, or operation of the other person or entity; or
- c) Any person or entity who or which actually exercises effective control over the management, supervision, or operation of another person or entity.

Customer Service Department Contact		
Puc 2006.01(f)	Name	Lyesha Fletcher
	Title	Senior Director, Business Customer Care
	Toll-Free Telephone Number (if available)	1-844-737-6742
	Telephone Number	732-781-0548
	E-Mail Address	Lyesha.Fletcher@nrg.com

Customer Complaints Contact		
Puc 2006.01(g)(1)	Name	Nicole Nadeja
	Title	Supervisor, Customer Escalation
	Business Mailing Address	1001 Liberty Ave., Suite 1200
		Pittsburgh, PA 15222
	Telephone Number	412-819-2750
E-Mail Address	Nicole.Nadeja@nrg.com	

Regulatory Compliance Matters Contact		
Puc 2006.01(g)(2)	Name	Angela Schorr
	Title	Director, Regulatory Affairs
	Business Mailing Address	804 Carnegie Center
		Princeton, NJ 08540
	Telephone Number	516-652-4254
E-Mail Address	Angela.Schorr@nrg.com	

Department of Energy Assessment Payments Contact		
Puc 2006.01(g)(3)	Name	Erica Bray
	Title	Manager, Regulatory Compliance
	Business Mailing Address	3711 Market Street, Suite 1000
		Philadelphia, PA 19104
	Telephone Number	267-295-5752
E-Mail Address	Erica.Bray@nrg.com	

<b>Separate Attachments: Business Authority, Trade Name, ISO-NE Market Participation, and EDI Certification</b>	
Puc 2006.01(h)	Provide, as a separate attachment, evidence of the applicant's authorization to do business in New Hampshire from the New Hampshire secretary of state by submitting, with this application form, either of the following: (1) a recent printout of the applicant's listing on the N.H. Secretary of State website with the status "In Good Standing" or words of similar import; or (2) a copy of a certificate from the N.H. Secretary of State's office stating that the applicant is authorized to do business in New Hampshire. <p style="text-align: center;"><b>See Attachment C</b></p>
Puc 2006.01(i)	Provide, as a separate attachment, evidence of the applicant's registration of the trade name, if any, to be used by the applicant in New Hampshire from the N. H. Secretary of State by submitting, with this application form, either of the following: (1) A recent printout of the applicant's trade name on the N.H. Secretary of State website with the status "Active" and indicating that the trade name is owned by the applicant; or (2) A copy of a certificate from the N.H. Secretary of State's office indicating that the applicant has registered as doing business under the trade name. <p style="text-align: center;"><b>See Attachment D</b></p>
Puc 2006.01(j)	Provide, as a separate attachment, evidence of the applicant's ISO New England market participant membership. <p style="text-align: center;"><b>See Attachment E</b></p>
Puc 2006.01(k)	Provide, as a separate attachment, electronic data interchange (EDI) certification from each electric distribution utility in whose franchise area the applicant intends to operate. <p style="text-align: center;"><b>See Attachment F</b></p>

<b>Franchise Areas, Customer Types to be Served, and Other States</b>	
Puc 2006.01(l)	List the utility franchise areas in which the applicant intends to operate and, to the extent the applicant does not intend to provide service in the entire franchise area of a utility, a delineation of the cities and towns where the applicant intends to provide service within each utility franchise area. <p style="text-align: center;"><b>Direct Energy Business, LLC intends to provide electric supply service in the Eversource, Liberty, UES (Unitil), and NHEC service areas.</b></p>
Puc 2006.01(m)	Provide a statement whether or not the applicant intends to serve the following types of customers: residential, small commercial, large commercial, and industrial. <p style="text-align: center;"><b>Direct Energy Business, LLC intends to serve large commercial and industrial customers only. DEB does not intend to serve residential customers.</b></p>
Puc 2006.01(n)	List the other states or jurisdictions in which the applicant currently conducts business relating to the sale of electricity. <p style="text-align: center;"><b>CA, CT, DE, DC, IL, ME, MD, MA, MI, NJ, NY, OH, PA, RI, TX, VA</b></p>

<b>Customer Complaints</b>	
Puc 2006.01(o)	<p>Use either the table below or a separate attachment to provide a list disclosing the number and type of customer complaints concerning the applicant or its principals and affiliates filed with or by any commission or regulatory agency, attorney general's office, or other governmental consumer protection regulatory authority, for the most recent 2 calendar years in every state or other jurisdiction in which the applicant has conducted business relating to the sale of electricity.</p> <p style="text-align: center;"><b>See Attachment G</b></p> <p>In the table below, enter abbreviations of applicable states or the jurisdiction across the top row, complaint types in the left column, and, for each cell in the table, the number of complaints for each type within the applicable state or jurisdiction.</p>

	(enter applicable states/jurisdictions in row just below)										
Complaint Type											Total
											0
											0
											0
											0
											0
											0
											0
											0
											0
											0
											0
											0
											0
											0
<b>Total</b>	0	0	0	0	0	0	0	0	0	0	0

<b>Statements Regarding Applicant and its Principals</b>		
Respond to each of the following questions with either "Yes" or "No."		
Puc 2006.01(p)(1)	Has applicant or any of its principals ever been convicted of any felony that has not been annulled by a court?	No
Puc 2006.01(p)(2)	Has applicant or any of its principals, within the 10 years immediately prior to application, had any civil, criminal, or regulatory sanctions or penalties imposed against it, him, or her pursuant to any state or federal consumer protection law or regulation?	No
Puc 2006.01(p)(3)	Has applicant or any of its principals, within the 10 years immediately prior to application, settled any civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?	No
Puc 2006.01(p)(4)	Is applicant or any of its principals currently the subject of any pending civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?	No
Puc 2006.01(p)(5)	Has applicant or any of its principals been denied authorization to provide competitive electricity supply service or electric aggregation service in any other state or jurisdiction?	No
Puc 2006.01(q)	If an affirmative answer is provided to any item above, then provide a detailed explanation of the occurrence and the related circumstances. Use additional sheets as needed.	N/A

<b>Telemarketing</b>		
Puc 2006.01(s)	Does the applicant intend to telemarket? Respond with either "Yes" or "No."	No
If the response to the question above is "Yes," then respond to the following three questions:		
Puc 2006.01(r)(1)	Will the applicant maintain a list of customers who request being placed on the applicant's do-no-call list for the purposes of telemarketing?	N/A
Puc 2006.01(r)(2)	Will the applicant obtain monthly updated do-no-call lists from the National Do Not Call Registry?	N/A
Puc 2006.01(r)(3)	Will the applicant NOT initiate calls to New Hampshire customers who have either requested being placed on the applicant's do-not-call list(s) or who are listed on the National Do Not Call Registry?	N/A

<b>In-Person Solicitation of Residential Customers</b>		
Puc 2006.01(u)	Does the applicant intend to enroll residential customers through in-person solicitation at the customer's residence? Respond with either "Yes" or "No."	No
If the response to the question above is "Yes," then provide the following items as separate attachments:		
Puc 2006.01(t)(1)	A plan for in-person solicitation of residential customers at their residences, including provisions to ensure legal and regulatory compliance and quality assurance.	N/A
Puc 2006.01(t)(2)	A description of the applicant's training program for employees or representatives who will conduct in-person solicitation of residential customers at their residences.	N/A
Puc 2006.01(t)(3)	An identification of any third party vendor or vendors the applicant intends to use to conduct in-person solicitation of residential customers at their residences.	N/A
Puc 2006.01(t)(4)	A copy of the applicant's performance standards and code of conduct for any employees, representatives, or vendors who or which will conduct in-person solicitation of residential customers at their residences.	N/A
Puc 2006.01(t)(5)	A copy of field audit standards used to evaluate the performance of employees, representatives, or vendors who or which will conduct in-person solicitation of residential customers at their residences.	N/A


Sample Bill Form		
Puc 2006.01(v)	Does the applicant intend to use only the utility's billing service? Respond with either "Yes" or "No."	No
Puc 2006.01(v)	If the response to the question above is "No," then provide a sample of the bill form(s) the applicant intends to use as a separate attachment. <b>See Attachment H</b>	

Residential and Small Commercial Customer Contracts		
Puc 2006.01(w)	Does the applicant intend to serve residential and small commercial customers? Respond with either "Yes" or "No."	No
If the response to the question above is "Yes," then provide the following item as a separate attachment:		
Puc 2006.01(w)	A copy of each contract to be used for residential customers and for small commercial customers, including any schedules or other documentation attached to, incorporated into, or referenced in such contract.	N/A

File Financial Security Instrument		
Refer to Puc 2003.03 for the financial security requirements.		
Puc 2003.01(b)(2)	Provide an original, executed financial security instrument that meets the requirements of Puc.2003.03. <b>See Attachment I - (draft e-mailed on 9/1/2023 - awaiting DOE approval)</b>	
File the original, executed financial security instrument with the Department of Energy. The financial security instrument can be filed separately from the application form, by U.S. mail, overnight express, or hand delivery.		

Submit Application Fee (For Initial Applications Only)		
Puc 2003.01(b)(3)	For an application for initial registration, submit payment of the application fee in the amount of \$250.00 to the NH Department of Energy by U.S. mail, overnight express, or hand delivery. Make check payable to: New Hampshire Department of Energy.	N/A
Note that there is no fee for a renewal application.		

Expected Marketing Start Date		
Puc 2006.01(x)	Provide the date upon which the applicant expects to commence marketing its services to customers in New Hampshire.	<u>December 31</u> , 2015 Date

Attestation and Signature		
Puc 2006.01(y) and (z)	<p>BY SIGNING BELOW, THE APPLICANT REPRESENTATIVE CERTIFIES THAT IT HAS THE AUTHORITY TO FILE THE APPLICATION ON BEHALF OF THE CEPS AND ATTESTS THAT THE CONTENTS OF THE APPLICATION ARE TRUTHFUL, ACCURATE, AND COMPLETE.</p>  <p>Signature of the applicant or its authorized representative</p> <p>Name: Paolo Berard</p> <p>Title: Secretary</p>	<p><u>09/25/23</u> Date</p>

Filing Instructions		
<p>1) Mail an original and two paper copies of this form and all separate attachments to:  <b>New Department of Energy, 21 South Fruit St., Suite 10, Concord, NH 03301</b></p> <p>2) E-mail a PDF of this form and all separate attachments to:  <a href="mailto:registrations@energy.nh.gov">registrations@energy.nh.gov</a></p>		



# ATTACHMENT A

Response to PUC 2006.01(d)

**Provide the name(s), title(s), business address(es), telephone number(s), and e-mail address(es) of the applicant if an individual, or of the applicant's principal(s) if it is anything other than an individual:**

<b>Name</b>	<b>Title</b>	<b>Business Mailing Address</b>	<b>Telephone Number</b>	<b>E-mail Address</b>
Scott B. Hart	President	910 Louisiana Street Houston, TX 77002	713-537-5678	<a href="mailto:Scott.Hart@nrg.com">Scott.Hart@nrg.com</a>
Kevin L. Cole	Vice President / Treasurer	804 Carnegie Center Princeton, NJ 08540	609-524-4526	<a href="mailto:Kevin.Cole@nrg.com">Kevin.Cole@nrg.com</a>
Steven Haugenes	Vice President	804 Carnegie Center Princeton, NJ 08540	732-781-0682	<a href="mailto:Steven.Haugenes@nrg.com">Steven.Haugenes@nrg.com</a>
Joe Holtman	Vice President	804 Carnegie Center Princeton, NJ 08540	609-524-4683	<a href="mailto:Joe.Holtman@nrg.com">Joe.Holtman@nrg.com</a>
S. Meigs Jones	Vice President	1005 Congress Ave. Austin, TX 78701	512-691-6128	<a href="mailto:Meigs.Jones@nrg.com">Meigs.Jones@nrg.com</a>
A. Louis Teuscher	Vice President	910 Louisiana Street Houston, TX 77002	832-948-0939	<a href="mailto:Louis.Teuscher@nrg.com">Louis.Teuscher@nrg.com</a>
Paolo Berard	Secretary	910 Louisiana Street Houston, TX 77002	713-877-3533	<a href="mailto:Paolo.Berard@nrg.com">Paolo.Berard@nrg.com</a>
Ryan Sullivan	Assistant Treasurer	804 Carnegie Center Princeton, NJ 08540	609-524-5145	<a href="mailto:Ryan.Sullivan@nrg.com">Ryan.Sullivan@nrg.com</a>

# ATTACHMENT B

Response to PUC 2006.01(e)

**Provide the following information regarding any affiliates and subsidiaries of the applicant that are conducting business in New Hampshire:**

Direct Energy Business, LLC and its affiliates are comprehensive retail energy service providers serving residential and commercial customers in the State of New Hampshire.

<b>Affiliates</b>	<b>New Hampshire</b>
<b>Direct Energy Business, LLC</b> 1001 Liberty Ave., Suite 1200 Pittsburgh, PA 15222 412-667-5100	Electric: DM 15-373 December 31, 2015
<b>NRG Business Marketing LLC</b> 804 Carnegie Center Princeton, NJ 08540 609-524-4500	Electric: DM 13-260 October 9, 2013 Natural Gas: DM 13-121 May 29, 2013
<b>Direct Energy Services, LLC</b> 910 Louisiana Street Houston, TX 77002 713-537-3000	Electric: DM 15-513 February 5, 2016
<b>Reliant Energy Northeast LLC d/b/a NRG Home</b> 3711 Market Street, Suite 1000 Philadelphia, PA 19104 267-295-5764	Electric: DM 15-287 December 28, 2015
<b>XOOM Energy New Hampshire, LLC</b> 804 Carnegie Center Princeton, NJ 08540 609-524-4500	Electric: DM 13-185 April 15, 2015

# ATTACHMENT C

## Business Information

### Business Details

Business Name:	DIRECT ENERGY BUSINESS, LLC	Business ID:	321781
Business Type:	Foreign Limited Liability Company	Business Status:	Good Standing
Business Creation Date:	08/31/1999	Name in State of Formation:	DIRECT ENERGY BUSINESS, LLC
Date of Formation in Jurisdiction:	08/31/1999		
Principal Office Address:	804 Carnegie Center, Princeton, NJ, 08540, USA	Mailing Address:	804 Carnegie Center, Princeton, NJ, 08540, USA
Citizenship / State of Formation:	Foreign/Delaware		
		Last Annual Report Year:	2023
		Next Report Year:	2024
Duration:	Perpetual		
Business Email:	NONE	Phone #:	NONE
Notification Email:	NONE	Fiscal Year End Date:	NONE

### Principal Purpose

S.No	NAICS Code	NAICS Subcode
1	OTHER / AGGREGATE ELECTRICAL RETAIL LOAD FOR THE PURPOSE OF OPERATING AS AN ALTERNATIVE	

Page 1 of 1, records 1 to 1 of 1

### Principals Information

Name/Title	Business Address
Direct Energy Services, LLC / Member	804 Carnegie Center, Princeton, NJ, 08540, USA

Page 1 of 1, records 1 to 1 of 1

## Registered Agent Information

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Name: C T Corporation System

Registered Office Address: 2 1/2 Beacon Street, Concord, NH, 03301 - 4447, USA

Registered Mailing Address: 2 1/2 Beacon Street, Concord, NH, 03301 - 4447, USA

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## Trade Name Information

---

Business Name	Business ID	Business Status
NRG BUSINESS (/online/BusinessInquire/TradeNameInformation? businessID=752093)	910108	Active

---

## Trade Name Owned By

---

Name	Title	Address
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---

## Trademark Information

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Trademark Number	Trademark Name	Business Address	Mailing Address
No records to view.			

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[Filing History](#)   
 [Address History](#)   
 [View All Other Addresses](#)   
 [Name History](#)   
 [Shares](#)  
[Businesses Linked to Registered Agent](#)   
 [Return to Search](#)   
 [Back](#)

NH Department of State, 107 North Main St. Room 204, Concord, NH 03301 -- [Contact Us](#)  
[\(/online/Home/ContactUS\)](#)

© 2022 State of New Hampshire.

# ATTACHMENT D





# State of New Hampshire

## Department of State



8/30/2022 10:10:59 AM

CT Corporation/Research Connection, Inc.

2 1/2 Beacon Street

Concord, NH, 03301, USA

Enclosed is your certificate of registered trade name. You should be sure to complete any other registrations required such as with the Department of Revenue Administration or with special licensing agencies such as the State Liquor Commission and Real Estate Commission.

Approximately six (6) months prior to the expiration date, we will mail to the address on record a form to renew your trade name registration.

It is incumbent upon you to keep us informed of address changes to ensure the renewal form reaches you. There is no charge for address changes.

If you cease doing business under this trade name you are required by law to discontinue the use of this name by filing a Trade Name Discontinuance, (form TN-9). We also have forms to file should you wish to add a partner to your business (form TN-5) or withdraw a partner who is already one of the registrants (form TN-7). All of these forms may be downloaded from our web site or you may request them from this office.

Should you have any questions, you may contact this office at the phone number or email address below. Please reference your Business ID Number when contacting our office.

Sincerely,  
Corporation Division

Business ID: 910108

Filing No: 5853037

# State of New Hampshire

## Department of State

CERTIFICATE OF REGISTERED TRADE NAME  
OF  
**NRG BUSINESS**

This is to certify that **DIRECT ENERGY BUSINESS, LLC** is registered in this office as doing business under the Trade Name **NRG BUSINESS**, at 804 Carnegie Center, Princeton, NJ, 08540, USA on **8/29/2022 4:30:00 PM**.

The nature of business is **Other / Retail Electricity Provider**

Expiration Date: **8/29/2027 4:30:00 PM**

Business ID: **910108**



IN TESTIMONY WHEREOF,  
I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 29th day of August A.D. 2022.

A handwritten signature in black ink, appearing to read "David M. Scanlan".

David M. Scanlan  
Secretary of State

# State of New Hampshire

Filing fee: \$50.00  
Use black print or type.

Filed  
Date Filed : 08/29/2022 04:30:00 PM  
Effective Date : 08/29/2022 04:30:00 PM  
Filing # : 5853037 Pages : 1  
Business ID : 910108  
David M. Scanlan  
Secretary of State  
State of New Hampshire

## APPLICATION FOR REGISTRATION OF TRADE NAME

### (PLEASE TYPE OR PRINT CLEARLY)

1. Business name: NRG Business  
(Name cannot include "INC." or other corporate designation)
2. Business address: 804 Carnegie Center, Princeton, NJ 08540  
No. & Street City / town State Zip
- Mailing address (if different): \_\_\_\_\_  
No. & Street City / town State Zip
3. Brief description of kind of business to be carried on (and if known, list the NAICS Code and Sub-Code): Retail electricity provider
4. Date business organized: September 24, 1998

- 5-A. **BUSINESS APPLICANT:** If the applicant is a corporation or other entity, list corporation's or entity's exact name and include title of person signing. If more space is needed for additional entity applicants, please attach additional sheet(s).

Direct Energy Business, LLC  
by: Direct Energy Business Services, LLC  
its sole member  
by: Judith Tompkins, Assistant Secretary

804 Carnegie Center  
No. Street  
Princeton, NJ 08540  
Town/City State Zip

*Judith Tompkins*

- 5-B. **INDIVIDUAL APPLICANTS:** Please type or print applicants' name(s), address(es) and include signature. If more space is needed for additional individual applicants, please attach additional sheet(s).

\_\_\_\_\_  
No. Street  
\_\_\_\_\_  
Town/City State Zip

Business E-Mail: subsidiarymanagement@nrg.com  
Business Phone: (609) 524-4500

Please check if you would prefer to receive the Reminder Notice by email.

DISCLAIMER: All documents filed with the Corporation Division become public records and will be available for public inspection in either tangible or electronic form.

Mailing Address - Corporation Division, NH Dept. of State, 107 N Main St, Rm 204, Concord, NH 03301-4989  
Physical Location - State House Annex, 3rd Floor, Rm 317, 25 Capitol St, Concord, NH

# State of New Hampshire

Filing fee: \$50.00  
Use black print or type.

Filed  
Date Filed : 08/29/2022 04:30:00 PM  
Effective Date : 08/29/2022 04:30:00 PM  
Filing # : 5853037 Pages : 1  
Business ID : 910108  
David M. Scanlan  
Secretary of State  
State of New Hampshire

## APPLICATION FOR REGISTRATION OF TRADE NAME

### (PLEASE TYPE OR PRINT CLEARLY)

1. Business name: NRG Business  
(Name cannot include "INC." or other corporate designation)
2. Business address: 804 Carnegie Center, Princeton, NJ 08540  
No. & Street City / town State Zip
- Mailing address (if different): \_\_\_\_\_  
No. & Street City / town State Zip
3. Brief description of kind of business to be carried on (and if known, list the NAICS Code and Sub-Code): Retail electricity provider
4. Date business organized: September 24, 1998

- 5-A. **BUSINESS APPLICANT:** If the applicant is a corporation or other entity, list corporation's or entity's exact name and include title of person signing. If more space is needed for additional entity applicants, please attach additional sheet(s).

Direct Energy Business, LLC  
by: Direct Energy Business Services, LLC  
its sole member  
by: Judith Tompkins, Assistant Secretary

804 Carnegie Center  
No. Street  
Princeton, NJ 08540  
Town/City State Zip

*Judith Tompkins*

- 5-B. **INDIVIDUAL APPLICANTS:** Please type or print applicants' name(s), address(es) and include signature. If more space is needed for additional individual applicants, please attach additional sheet(s).

\_\_\_\_\_  
No. Street  
\_\_\_\_\_  
Town/City State Zip

Business E-Mail: subsidiarymanagement@nrg.com  
Business Phone: (609) 524-4500

Please check if you would prefer to receive the Reminder Notice by email.

DISCLAIMER: All documents filed with the Corporation Division become public records and will be available for public inspection in either tangible or electronic form.

Mailing Address - Corporation Division, NH Dept. of State, 107 N Main St, Rm 204, Concord, NH 03301-4989  
Physical Location - State House Annex, 3rd Floor, Rm 317, 25 Capitol St, Concord, NH

# ATTACHMENT E



August 28, 2023

**Direct Energy Business, LLC**

c/o Barry Gessner

Director, Mass Market Retail Supply Market Operations

[barry.gessner@nrg.com](mailto:barry.gessner@nrg.com)

Dear Barry:

You have requested that the New England Power Pool (“NEPOOL”), a voluntary association of entities that participate in the wholesale electric markets in the six New England states, indicate to you whether Direct Energy Business, LLC (“Direct”) is a member “in good standing in NEPOOL.” This letter is in response to that request.

As of the date of this letter, Direct is a NEPOOL member, entitled to full rights and subject to full obligations of members as set forth in the Second Restated NEPOOL Agreement, which is NEPOOL’s governing document. Direct, then known as Strategic Energy Ltd.,<sup>1</sup> was accepted for membership in NEPOOL effective as of March 28, 1996 pursuant to a FERC order issued June 21, 1996 in Docket Nos. ER96-1620 et al., subject to the conditions and waivers agreed to between NEPOOL and Strategic Energy Ltd. reflected in that filing.

Direct is also a Market Participant under the ISO New England Inc. (“ISO-NE”) Transmission, Markets and Services Tariff (“Tariff”) pursuant to a Market Participant Service Agreement by and between Direct and ISO-NE.<sup>2</sup> Direct is not in default of its obligations under the NEPOOL Agreement or the Tariff, which could otherwise result in a suspension or termination of Direct’s status as a NEPOOL Participant and Market Participant. Direct has not requested termination of, nor has NEPOOL received an application or has a request pending for, the termination of Direct’s status as a NEPOOL Participant or as a Market Participant under the Tariff.

Respectfully,

Sebastian M. Lombardi  
Secretary

---

<sup>1</sup> Following a series of corporate changes during the time of its membership, including a name change effective as of August 15, 2008, Strategic Energy Ltd. is now known as Direct Energy Business, LLC. Direct is an indirect, wholly-owned subsidiary of NRG Energy Inc. *See NRG Energy, Inc. et al.*, 173 FERC ¶ 62,103 (Nov. 24, 2020).

<sup>2</sup> The MPSA with Direct is reported by ISO-NE as MPSA No. 44.

# ATTACHMENT F

ORIGINAL

**Public Service Company of New Hampshire  
(d/b/a) Eversource Energy**

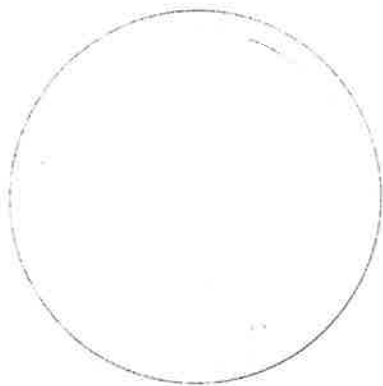
**Certificate of Completion**

*is hereby granted to:*

**Direct Energy Business, LLC**

*to certify that they have completed to satisfaction*

**NH EDI Connectivity and Certification Testing**



*Granted: 03/17/16*

*Aaron Downing*

Aaron Downing  
Eversource Supplier Services





**Liberty Utilities<sup>SM</sup>**

## **COMPLETION OF EDI TESTING**

This is to certify that on February 3<sup>rd</sup>, 2016

**Direct Energy Business, LLC.**

completed all of the requirements of New Hampshire  
Code of Administrative Rules, Section PUC 2003.01(d).

A handwritten signature in black ink that reads "Deborah M. Gilbertson".

---

Deborah M. Gilbertson, Manager of Retail Choice  
Liberty Utilities (Granite State Electric) Corp.  
15 Buttrick Rd, Londonderry NH 03053



## Electronic Data Interchange (EDI) Certification

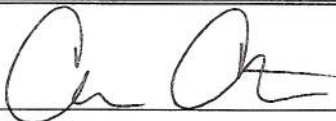
### *Unitil Energy Systems (UES)*

Issued to: Direct Energy Business  
 Represented by: Candace Cox  
  
 Issued by: Unitil Energy Systems  
 Represented by: Caitlin D. Chaput, Associate Transaction Analyst  
  
 Date: 3/25/16

This is official notification of the successful completion of Electric EDI testing between Unitil Energy Systems and Direct Energy Business. As of 3/25/16, Unitil Energy Systems does hereby declare Direct Energy Business as a certified EDI trading partner capable of exchanging the following transactions:

810	Invoice
814	Change
814	Drop
814	Enrollment
814	Historical Usage Request
820	Payment Notification
867	Historical Usage
867	Monthly Usage
997	Functional Acknowledgement

Direct Energy Business has successfully satisfied all the requirements of connectivity with Unitil Energy Systems. Direct Energy Business has also proven through detailed transaction testing its understanding of the business rules and EDI formats required for account maintenance, and billing (dual and LDC rate-ready consolidated) as described by the New Hampshire Public Utilities Commission and using V12 version 4010 standards.

  
 \_\_\_\_\_  
 Signature  
 3/25/16  
 \_\_\_\_\_  
 Date

Caitlin D. Chaput  
 Associate Transaction Analyst  
 Unitil Service Corp.  
 6 Liberty Lane West  
 Hampton, NH 03842-1720  
 EL\_SupplierServices@unitil.com



579 Tenney Mountain Highway  
 Plymouth, NH 03264-3154  
 www.nhec.coop  
 603-536-1800 / 800-698-2007



**Test Acceptance Form                      December    11, 2015**

The undersigned agree that Direct Energy Business, LLC and New Hampshire Electric Cooperative (NHEC) have successfully completed electronic interchange testing for "DUAL" option on December 11, 2015.

Subject to continuation of bilateral agreements between Direct Energy Business, LLC and NHEC, completion of the load asset registration process with ISO New England, and fulfillment of all other registration requirements as directed by the New Hampshire Public Utility Commission, Direct Energy Business, LLC may submit customer enrollment transactions electronically to NHEC upon approval by New Hampshire Public Utility Commission to serve members in the New Hampshire Electric Cooperative service territory.

Competitive Supplier Company:      Direct Energy Business, LLC

Competitive Supplier Business Contact Signature: \_\_\_\_\_

Date of Test Acceptance: 1/19/16

Competitive Supplier Technical Contact Signature: \_\_\_\_\_

Date of Test Acceptance: 12/11/2015

Distribution Company:                  New Hampshire Electric Cooperative Inc.

Distribution Company Business Contact Signature: \_\_\_\_\_

Date of Test Acceptance: 12/11/2015

Distribution Company Technical Contact Signature: \_\_\_\_\_

Date of Test Acceptance: 12/11/2015

# ATTACHMENT G

Complaints - Direct Energy Business, LLC  
January 2022 - August 2023

Case Number	Status	Created Date	Date/Time Closed	State/Province	Commodity	Case Origin	Sub-category
05030703	Closed - Complete	8/17/2023 12:50	8/23/2023 12:25	TX	Power	PUC	Cancellation Delay
05022531	Closed - Complete	8/14/2023 12:43	8/14/2023 12:44	NY	Power	PUC	Contract Dispute
05001346	Closed - Complete	8/2/2023 11:15	8/14/2023 15:51	IL	Power	PUC	Contract Dispute
04999911	Closed - Complete	8/1/2023 15:58	8/16/2023 15:09	PA	Power	PUC	Actual Damage Fee
04999300	Closed - Complete	8/1/2023 14:12	8/2/2023 8:15	MA	Power	PUC	Actual Damage Fee
04982523	Closed - Complete	7/24/2023 8:08	7/26/2023 14:22	IL	Power	PUC	Actual Damage Fee
04965435	Closed - Complete	7/13/2023 13:13	7/13/2023 13:16	NJ	Power	PUC	Other
04962582	Closed - Complete	7/12/2023 11:35	7/14/2023 9:22	NY	Power	PUC	Actual Damage Fee
04938947	Closed - Complete	6/27/2023 10:20	6/30/2023 19:25	TX	Power	PUC	Billing Dispute
04901288	Closed - Complete	6/5/2023 10:46	6/12/2023 18:47	CT	Power	PUC	Billing Dispute
04897621	Closed - Complete	6/1/2023 18:45	6/14/2023 12:46	PA	Power	PUC	Actual Damage Fee
04897618	Closed - Complete	6/1/2023 18:44	6/14/2023 12:46	PA	Power	PUC	Actual Damage Fee
04897617	Closed - Complete	6/1/2023 18:42	6/14/2023 12:45	PA	Power	PUC	Actual Damage Fee
04897614	Closed - Complete	6/1/2023 18:38	6/14/2023 12:45	PA	Power	PUC	Actual Damage Fee
04881429	Closed - Complete	5/23/2023 17:23	5/31/2023 15:38	MD	Power	PUC	Billing Dispute
04880795	Closed - Complete	5/23/2023 15:05	5/25/2023 13:07	DC	Power	PUC	Billing Dispute
04877255	Closed - Complete	5/22/2023 11:39	5/25/2023 10:53	MD	Power	PUC	Contract Dispute
04876546	Closed - Complete	5/22/2023 7:31	5/25/2023 19:46	IL	Power	PUC	Actual Damage Fee
04861800	Closed - Complete	5/11/2023 17:15	5/16/2023 7:35	PA	Power	PUC	Sales Complaint
04861499	Closed - Complete	5/11/2023 16:00	5/22/2023 9:21	PA	Power	PUC	Contract Dispute
04855818	Closed - Complete	5/9/2023 14:19	5/23/2023 14:57	TX	Power	PUC	Contract Dispute
04848190	Closed - Complete	5/4/2023 15:08	5/17/2023 8:14	PA	Power	PUC	Cancellation Delay
04843621	Closed - Complete	5/2/2023 19:14	5/5/2023 11:32	OH	Power	PUC	Billing Dispute
04839952	Closed - Complete	5/1/2023 14:25	5/3/2023 10:55	TX	Power	PUC	Customer Service Dispute
04815500	Closed - Complete	4/18/2023 20:13	4/28/2023 10:37	PA	Power	PUC	Contract Dispute
04812255	Closed - Complete	4/17/2023 15:22	4/24/2023 15:54	IL	Power	PUC	Billing Dispute
04807743	Closed - Complete	4/14/2023 9:48	4/19/2023 11:05	MD	Power	PUC	Contract Dispute
04806583	Closed - Complete	4/13/2023 15:03	4/13/2023 15:15	CT	Power	PUC	Other
04757613	Closed - Complete	3/20/2023 17:52	4/4/2023 15:05	PA	Power	PUC	Actual Damage Fee
04757597	Closed - Complete	3/20/2023 17:41	4/5/2023 15:49	PA	Power	PUC	Actual Damage Fee
04754994	Closed - Complete	3/19/2023 20:27	3/22/2023 17:14	IL	Power	PUC	Contract Dispute
04752586	Closed - Complete	3/16/2023 19:27	3/17/2023 15:40	PA	Power	PUC	Other
04749243	Closed - Complete	3/15/2023 15:25	4/3/2023 9:41	TX	Power	PUC	Contract Dispute
04749211	Closed - Complete	3/15/2023 15:18	3/19/2023 19:56	NH	Power	PUC	Contract Dispute
04748331	Closed - Complete	3/15/2023 11:44	3/22/2023 16:52	MD	Power	PUC	Contract Dispute
04735340	Closed - Complete	3/8/2023 13:50	3/13/2023 7:48	PA	Power	PUC	Sales Complaint
04705403	Closed - Complete	2/21/2023 12:29	3/1/2023 11:35	TX	Power	PUC	Billing Dispute
04694772	Closed - Complete	2/14/2023 12:58	2/20/2023 19:21	PA	Power	PUC	Cancellation Delay
04694769	Closed - Complete	2/14/2023 12:58	2/20/2023 19:20	PA	Power	PUC	Cancellation Delay
04694759	Closed - Complete	2/14/2023 12:56	2/20/2023 19:20	PA	Power	PUC	Cancellation Delay
04679617	Closed - Complete	2/7/2023 10:10	2/13/2023 19:25	NY	Power	PUC	Billing Dispute
04678496	Closed - Complete	2/6/2023 15:08	2/8/2023 15:11	NH	Power	PUC	Actual Damage Fee
04676709	Closed - Complete	2/3/2023 16:49	2/19/2023 19:03	TX	Power	PUC	Billing Dispute
04673486	Closed - Complete	2/2/2023 11:42	2/6/2023 13:00	MD	Power	PUC	Contract Dispute
04662137	Closed - Complete	1/26/2023 9:23	2/1/2023 17:06	NY	Power	PUC	Other
04637459	Closed - Complete	1/10/2023 15:54	1/19/2023 12:40	DC	Power	PUC	Billing Dispute
04634254	Closed - Complete	1/9/2023 8:21	1/12/2023 8:30	TX	Power	BBB	Actual Damage Fee
04613916	Closed - Cancel	12/20/2022 15:47	12/23/2022 15:11	CT	Power	PUC	Sales Complaint
04613891	Closed - Complete	12/20/2022 15:37	12/29/2022 12:19	ME	Power	PUC	Enrollment Dispute
04607670	Closed - Complete	12/15/2022 14:08	12/29/2022 18:16	MA	Power	PUC	Contract Dispute
04581823	Closed - Complete	11/30/2022 12:40	12/7/2022 17:29	DC	Power	PUC	Contract Dispute
04538094	Closed - Complete	11/2/2022 14:47	11/9/2022 18:49	TX	Power	PUC	Billing Dispute
04532742	Closed - Complete	10/31/2022 15:15	11/3/2022 9:19	NJ	Power	PUC	Actual Damage Fee
04521061	Closed - Complete	10/25/2022 8:16	10/27/2022 12:46	OH	Power	PUC	Contract Dispute
04514676	Closed - Complete	10/20/2022 14:24	10/26/2022 12:31	DE	Power	PUC	Cancellation Delay
04509179	Closed - Complete	10/18/2022 10:49	11/2/2022 11:58	TX	Power	PUC	Billing Dispute
04509158	Closed - Complete	10/18/2022 10:38	10/20/2022 14:29	NJ	Power	PUC	Cancellation Delay
04495026	Closed - Complete	10/10/2022 11:40	10/13/2022 10:12	MD	Power	PUC	Contract Dispute
04471613	Closed - Complete	9/26/2022 11:06	9/27/2022 12:31	IL	Power	PUC	Contract Dispute
04460291	Closed - Complete	9/16/2022 12:39	9/20/2022 10:59	IL	Power	Other	Enrollment Dispute
04447336	Closed - Complete	9/7/2022 19:03	9/15/2022 15:58	PA	Power	PUC	Billing Dispute
04442396	Closed - Complete	9/2/2022 13:13	9/8/2022 11:12	DC	Power	PUC	Contract Dispute
04433984	Closed - Complete	8/29/2022 14:15	9/7/2022 11:54	NJ	Power	PUC	Billing Dispute

Complaints - Direct Energy Business, LLC  
January 2022 - August 2023

Case Number	Status	Created Date	Date/Time Closed	State/Province	Commodity	Case Origin	Sub-category
04429061	Closed - Complete	8/24/2022 15:39	9/19/2022 14:58	MD	Power	PUC	Contract Dispute
04419464	Closed - Complete	8/16/2022 15:20	8/19/2022 15:35	TX	Power	PUC	Billing Dispute
04413748	Closed - Complete	8/11/2022 10:32	8/16/2022 14:37	PA	Power	PUC	Actual Damage Fee
04403824	Closed - Complete	8/3/2022 15:05	8/10/2022 11:18	TX	Power	PUC	Actual Damage Fee
04402841	Closed - Complete	8/3/2022 8:39	8/8/2022 18:19	IL	Power	PUC	Contract Dispute
04386688	Closed - Complete	7/20/2022 12:51	7/26/2022 12:44	PA	Power	PUC	Do Not Call Dispute
04386547	Closed - Complete	7/20/2022 12:08	7/24/2022 13:37	NJ	Power	PUC	Do Not Call Dispute
04386527	Closed - Complete	7/20/2022 12:00	7/25/2022 19:03	NJ	Power	PUC	Contract Dispute
04383003	Closed - Complete	7/18/2022 12:37	8/1/2022 14:57	PA	Power	PUC	Actual Damage Fee
04359972	Closed - Complete	6/30/2022 15:45	7/20/2022 10:42	IL	Power	BBB	Contract Dispute
04349178	Closed - Complete	6/23/2022 15:24	7/7/2022 15:14	PA	Power	PUC	Contract Dispute
04343938	Closed - Complete	6/20/2022 14:47	6/21/2022 15:33	NY	Power	PUC	Billing Dispute
04341790	Closed - Complete	6/16/2022 18:57	6/29/2022 16:07	NY	Power	PUC	Billing Dispute
04327930	Closed - Complete	6/6/2022 12:56	6/13/2022 14:21	OH	Power	PUC	Billing Dispute
04318841	Closed - Complete	5/26/2022 13:51	6/1/2022 15:47	IL	Power	PUC	Contract Dispute
04287492	Closed - Complete	5/3/2022 13:36	5/9/2022 10:36	TX	Power	PUC	Billing Dispute
04286910	Closed - Complete	5/3/2022 10:09	5/5/2022 9:46	OH	Power	PUC	Billing Dispute
04260260	Closed - Complete	4/11/2022 11:42	4/12/2022 12:48	NJ	Power	PUC	Actual Damage Fee
04255933	Closed - Complete	4/6/2022 15:58	4/18/2022 9:21	TX	Power	PUC	Cancellation Delay
04241251	Closed - Complete	3/28/2022 10:26	4/7/2022 15:16	PA	Power	PUC	Customer Service Dispute
04241200	Closed - Complete	3/28/2022 10:08	4/5/2022 13:25	TX	Power	PUC	Cancellation Delay
04239499	Closed - Complete	3/25/2022 10:01	4/1/2022 16:00	TX	Power	PUC	Customer Service Dispute
04232582	Closed - Complete	3/21/2022 15:57	3/28/2022 15:50	NY	Power	PUC	Billing Dispute
04232527	Closed - Complete	3/21/2022 15:41	3/25/2022 9:17	CT	Power	PUC	Billing Dispute
04218439	Closed - Complete	3/10/2022 13:16	3/18/2022 11:05	PA	Power	PUC	Billing Dispute
04216398	Closed - Complete	3/9/2022 11:20	3/11/2022 15:24	NY	Power	PUC	Contract Dispute
04216381	Closed - Complete	3/9/2022 11:15	3/18/2022 9:04	PA	Power	PUC	Reimbursement
04206306	Closed - Complete	3/2/2022 8:34	3/17/2022 9:11	TX	Power	PUC	Customer Service Dispute
04188570	Closed - Complete	2/16/2022 10:50	2/21/2022 12:53	IL	Power	PUC	Billing Dispute
04179492	Closed - Complete	2/9/2022 14:09	2/11/2022 9:00	NJ	Power	PUC	Billing Dispute
04166246	Closed - Complete	1/28/2022 15:38	1/31/2022 17:24	TX	Power	PUC	Contract Dispute
04139826	Closed - Complete	1/7/2022 10:26	1/11/2022 11:26	NY	Power	PUC	Billing Dispute
04138144	Closed - Complete	1/6/2022 9:39	1/18/2022 9:36	OH	Power	PUC	Cancellation Delay

# ATTACHMENT H

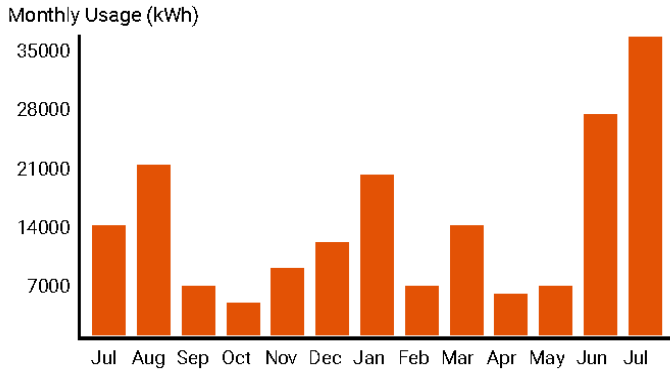


Invoice # [REDACTED]  
Account # [REDACTED]  
Invoice Date 08/17/23  
Due Date 09/06/23  
Page 1

### CUSTOMER INFORMATION

Company: [REDACTED]  
Billing Address: [REDACTED]

### USAGE HISTORY



### MESSAGE CENTER

### INVOICE SUMMARY

Previous Balance	\$1,994.72
Payment Received (August 2, 2023)	-\$1,994.72
Total Balance Forward	\$0.00
Adjustments	\$0.00
Late Payment Charge	\$0.00
Current Usage Charges	\$2,685.20
Taxes	\$0.00
Total Current Charges	\$2,685.20
<b>Amount Due By September 6, 2023</b>	<b>\$2,685.20</b>

### PAYMENT OPTIONS

- By web [myaccount.directenergy.com](http://myaccount.directenergy.com)
- By phone 888.925.9115
- By mail Remittance slip below

### QUESTIONS?

- Visit Us [myaccount.directenergy.com](http://myaccount.directenergy.com)
- Call Us 888.925.9115
- Outages 1.800.662.7764

Detach here and return this portion with check or money order. Do not staple or fold.



1001 Liberty Avenue, Pittsburgh, PA 15222  
1001 Liberty Avenue  
Pittsburgh, PA 15222

Invoice # [REDACTED]  
Account # [REDACTED]

**Amount Due by September 6, 2023** **\$2,685.20**

Amount Enclosed  
Please write your account number on your check or money order made payable to Direct Energy Business.

Please remit to  
  
Direct Energy Business  
P.O. Box 70220  
Philadelphia, PA 19176-0220

500000000000000000000015656972023090600002685205





Invoice # [REDACTED]  
Account # [REDACTED]  
Invoice Date 08/17/23  
Due Date 09/06/23  
Page 2

**GENERAL INFORMATION**

For questions or concerns relating to this bill, please call Direct Energy Business's Customer Relations Department at:

**8 AM - 6 PM ET, Monday through Friday**  
**myaccount.directenergy.com**  
**Phone: 888.925.9115**

If mailing correspondence, please forward to  
**Direct Energy Business**  
**Attn: Customer Relations**  
**1001 Liberty Avenue**  
**Pittsburgh, PA 15222**

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24-hour service center at: Public Service Of New Hampshire 1.800.662.7764. According to the terms contained in your energy service agreement with Direct Energy, if you end your service prior to the end of your agreement term, you may be charged an early termination fee. Please refer to your energy service agreement for details.

In the event that the Term of your Agreement has expired, your account will be invoiced at a Market Variable Rate. This rate is subject to change monthly. Please refer to your agreement for additional information.

**RIGHT TO FILE A PUC COMPLAINT:** If you believe this bill contains any unauthorized charges, please contact Direct Energy Business Customer Relations at the information above. If, after contacting Customer Relations, you are not satisfied with the resolution, you have the right to file a complaint with New Hampshire Public Utilities Commission by calling 800.852.3793.

Direct Energy Business's Competitive Supplier License Number: DM 15-373

**DUAL-BILLED METER READ DATA:** Please refer to your utility invoice for information on your meter readings

**ACTUAL CONSUMPTION DATA:** You may access/request actual consumption data for any billing period during which we served you, either by logging into your online account via our homepage, [business.directenergy.com](http://business.directenergy.com), or by calling 888.925.9115 and requesting it from Customer Relations.

For more information on terms and definitions found within this invoice, please visit us online at [directenergybusiness.com](http://directenergybusiness.com) or through MyAccount. If you would prefer to have a copy of invoice terms and definitions sent to you, please submit your request via phone at 1-888-925-9115.

**Change of Address?**

Please contact the Direct Energy Business Customer Relations team at:

Direct Energy Business  
Attn: Customer Relations  
1001 Liberty Avenue  
Pittsburgh, PA 15222  
Phone 1-888-925-9115



Invoice # [REDACTED]  
 Account # [REDACTED]  
 Invoice Date 08/17/23  
 Due Date 09/06/23  
 Page 3

**YOUR SERVICE CHARGES**

[REDACTED]

EDC.# [REDACTED] Store Number :

PO #:

**Direct Energy Business  
 Electric Service**

<b>Meter#</b>		
Service Period July 13, 2023 to August 14, 2023 Actual-Total		48.455 kW UCAP
Meter Multiplier of 1		
<b>Meter#</b>		
Service Period July 13, 2023 to August 14, 2023 Actual-Current		785.8 kW
Meter Multiplier of 1		
Service Period July 13, 2023 to August 14, 2023 Actual-Total		35,000 kWh
Meter Multiplier of 1		
<u>July 13, 2023 to August 14, 2023</u>		
Fixed Price - 35,000 kWh Total @ \$0.07322/kWh		\$2,562.70
Mystic RMR - 35,000 kWh Total @ \$0.0035 /kWh-July-2023		\$122.50
Current Actual Charges		\$2,685.20

**TOTAL CHARGES FOR EDC.# [REDACTED] \$2,685.20**

# ATTACHMENT I

**BOND**  
**(License or Permit - Definite Term)**

Bond No. K40403541

KNOW ALL MEN BY THESE PRESENTS:

THAT WE, Direct Energy Business, LLC, as Principal, and Federal Insurance Company, a corporation duly incorporated under the laws of the State of IN and authorized to do business in the state of New Hampshire, as Surety, are held and firmly bound unto New Hampshire Public Utilities Commission, as Oblige, in the penal sum of Five Hundred Thousand Dollars and 00/100 (\$500,000.00) Dollars, for the payment of which we hereby bind ourselves, our heirs, executors and administrators, jointly and severally, firmly by these presents.

WHEREAS, the Principal has obtained or is about to obtain a license or permit for DEB, LLC Competitive Electric Power Supplier C&I License Expansion, New Hampshire.

NOW, THEREFORE, THE CONDITIONS OF THIS OBLIGATION ARE SUCH, that if the Principal shall faithfully comply with all applicable laws, statutes, ordinances, rules or regulations, pertaining to the license or permit issued, then this obligation shall be null and void; otherwise to remain in full force and effect. The New Hampshire Public Utilities Commission may draw upon this bond if and when the Company has failed to make required payment(s) and/or payment arrangements in accordance with the terms and conditions of an order by the New Hampshire Public Utilities Commission.

This bond is for a definite term beginning September 15, 2020, and ending March 15, 2024, and may be continued at the option of the Surety by Continuation Certificate. This bond shall include a six (6) month extended claims, draws or demand period.

PROVIDED, that regardless of the number of years this bond is in force, the Surety shall not be liable hereunder for a larger amount, in the aggregate, than the penal sum listed above.

PROVIDED FURTHER, that the Surety may terminate its liability hereunder as to future acts of the Principal at any time by giving thirty (30) days written notice of such termination to the Oblige.

SIGNED, SEALED AND DATED this September 22, 2020.

Direct Energy Business, LLC

By: [Signature] Principal



Federal Insurance Company

By: [Signature] Attorney-in-Fact  
Carlos Albelo

# CHUBB®

## Power of Attorney

Federal Insurance Company | Vigilant Insurance Company | Pacific Indemnity Company  
Westchester Fire Insurance Company | ACE American Insurance Company

Know All by These Presents, that FEDERAL INSURANCE COMPANY, an Indiana corporation, VIGILANT INSURANCE COMPANY, a New York corporation, PACIFIC INDEMNITY COMPANY, a Wisconsin corporation, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY corporations of the Commonwealth of Pennsylvania, do each hereby constitute and appoint Carlos Albelo

Surety Bond Number: K40403541

Obligee: New Hampshire Public Utilities Commission

each as their true and lawful Attorney-in-Fact to execute under such designation in their names and to affix their corporate seals to and deliver for and on their behalf as surety thereon or otherwise, bonds and undertakings and other writings obligatory in the nature thereof (other than bail bonds) given or executed in the course of business, and any instruments amending or altering the same, and consents to the modification or alteration of any instrument referred to in said bonds or obligations.

In Witness Whereof, said FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY have each executed and attested these presents and affixed their corporate seals on this 1<sup>st</sup> day of November, 2019.

*Dawn M. Chloros*

Dawn M. Chloros, Assistant Secretary

*Stephen M. Haney*

Stephen M. Haney, Vice President



STATE OF NEW JERSEY

County of Hunterdon

SS.

On this 1<sup>st</sup> day of November, 2019, before me, a Notary Public of New Jersey, personally came Dawn M. Chloros and Stephen M. Haney, to me known to be Assistant Secretary and Vice President, respectively, of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY, the companies which executed the foregoing Power of Attorney, and the said Dawn M. Chloros and Stephen M. Haney, being by me duly sworn, severally and each for herself and himself did depose and say that they are Assistant Secretary and Vice President, respectively, of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY and know the corporate seals thereof, that the seals affixed to the foregoing Power of Attorney are such corporate seals and were thereto affixed by authority of said Companies; and that their signatures as such officers were duly affixed and subscribed by like authority.

Notarial Seal



KATHERINE J. ADELAAR  
NOTARY PUBLIC OF NEW JERSEY  
No. 2316685  
Commission Expires July 16, 2024

*Katherine J. Adelaar*  
Notary Public

### CERTIFICATION

Resolutions adopted by the Boards of Directors of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, and PACIFIC INDEMNITY COMPANY on August 30, 2016; WESTCHESTER FIRE INSURANCE COMPANY on December 11, 2006; and ACE AMERICAN INSURANCE COMPANY on March 20, 2009:

"RESOLVED, that the following authorizations relate to the execution, for and on behalf of the Company, of bonds, undertakings, recognizances, contracts and other written commitments of the Company entered into in the ordinary course of business (each a "Written Commitment"):

- (1) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise.
- (2) Each duly appointed attorney-in-fact of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise, to the extent that such action is authorized by the grant of powers provided for in such person's written appointment as such attorney-in-fact.
- (3) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to appoint in writing any person the attorney-in-fact of the Company with full power and authority to execute, for and on behalf of the Company, under the seal of the Company or otherwise, such Written Commitments of the Company as may be specified in such written appointment, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
- (4) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to delegate in writing to any other officer of the Company the authority to execute, for and on behalf of the Company, under the Company's seal or otherwise, such Written Commitments of the Company as are specified in such written delegation, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
- (5) The signature of any officer or other person executing any Written Commitment or appointment or delegation pursuant to this Resolution, and the seal of the Company, may be affixed by facsimile on such Written Commitment or written appointment or delegation.

FURTHER RESOLVED, that the foregoing Resolution shall not be deemed to be an exclusive statement of the powers and authority of officers, employees and other persons to act for and on behalf of the Company, and such Resolution shall not limit or otherwise affect the exercise of any such power or authority otherwise validly granted or vested."

I, Dawn M. Chloros, Assistant Secretary of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY (the "Companies") do hereby certify that

- (i) the foregoing Resolutions adopted by the Board of Directors of the Companies are true, correct and in full force and effect,
- (ii) the foregoing Power of Attorney is true, correct and in full force and effect.

Given under my hand and seals of said Companies at Whitehouse Station, NJ, this September 22, 2020.



*Dawn M. Chloros*

Dawn M. Chloros, Assistant Secretary

IN THE EVENT YOU WISH TO VERIFY THE AUTHENTICITY OF THIS BOND OR NOTIFY US OF ANY OTHER MATTER, PLEASE CONTACT US AT:  
Telephone (908) 903- 3493 Fax (908) 903- 3656 e-mail: surety@chubb.com

SURETY RIDER

To be attached to and form a part of

Bond No. **K40403541**

Type of

Bond: License Bond

dated

effective 09/15/2020  
(MONTH-DAY-YEAR)

executed by Direct Energy Business, LLC  
(PRINCIPAL)

, as Principal,

and by Federal Insurance Company

, as Surety,

in favor of New Hampshire Public Utilities Commission  
(OBLIGEE)

in consideration of the mutual agreements herein contained the Principal and the Surety hereby consent to changing  
Bond to add below language:

The financial security instrument must have no right of cancellation during the initial  
effective term of the financial security instrument stated in the Puc 2003-03(a) (6)

Nothing herein contained shall vary, alter or extend any provision or condition of this bond except as herein expressly stated.

This rider

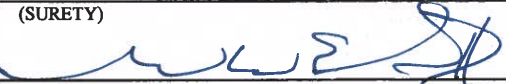
is effective 08/28/2023  
(MONTH-DAY-YEAR)

Signed and Sealed 08/28/2023  
(MONTH-DAY-YEAR)

\_\_\_\_\_  
Direct Energy Busniess, LLC  
(PRINCIPAL)

By: \_\_\_\_\_  
(PRINCIPAL)

Federal Insurance Company  
\_\_\_\_\_  
(SURETY)

By:   
\_\_\_\_\_  
(ATTORNEY-IN-FACT) Mark W. Edwards, II



Power of Attorney

Federal Insurance Company | Vigilant Insurance Company | Pacific Indemnity Company

Westchester Fire Insurance Company | ACE American Insurance Company

Know All by These Presents, that FEDERAL INSURANCE COMPANY, an Indiana corporation, VIGILANT INSURANCE COMPANY, a New York corporation, PACIFIC INDEMNITY COMPANY, a Wisconsin corporation, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY corporations of the Commonwealth of Pennsylvania, do each hereby constitute and appoint Anna Childress, Mark W. Edwards II, Alisa B. Ferris, Robert R. Freel, Richard H. Mitchell, William M. Smith and Jeffrey M. Wilson of Birmingham, Alabama; Robert Read Davis of Atlanta, Georgia; Richard E. Daniels of Pensacola, Florida and Robert M. Verdin of Metairie, Louisiana

each as their true and lawful Attorney-in-Fact to execute under such designation in their names and to affix their corporate seals to and deliver for and on their behalf as surety thereon or otherwise, bonds and undertakings and other writings obligatory in the nature thereof (other than bail bonds) given or executed in the course of business, and any instruments amending or altering the same, and consents to the modification or alteration of any instrument referred to in said bonds or obligations.

In Witness Whereof, said FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY have each executed and attested these presents and affixed their corporate seals on this 25th day of April, 2023.

Dawn M. Chloros

Dawn M. Chloros, Assistant Secretary

Stephen M. Haney

Stephen M. Haney, Vice President



STATE OF NEW JERSEY

County of Hunterdon

SS.

On this 25th day of April 2023 before me, a Notary Public of New Jersey, personally came Dawn M. Chloros and Stephen M. Haney, to me known to be Assistant Secretary and Vice President, respectively, of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY, the companies which executed the foregoing Power of Attorney, and the said Dawn M. Chloros and Stephen M. Haney, being by me duly sworn, severally and each for herself and himself did depose and say that they are Assistant Secretary and Vice President, respectively, of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY and know the corporate seals thereof, that the seals affixed to the foregoing Power of Attorney are such corporate seals and were thereto affixed by authority of said Companies; and that their signatures as such officers were duly affixed and subscribed by like authority.

Notarial Seal



Albert Contursi
NOTARY PUBLIC OF NEW JERSEY
No 50202369
Commission Expires August 22, 2027

Albert Contursi
Notary Public

CERTIFICATION

Resolutions adopted by the Boards of Directors of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, and PACIFIC INDEMNITY COMPANY on August 30, 2016; WESTCHESTER FIRE INSURANCE COMPANY on December 11, 2006; and ACE AMERICAN INSURANCE COMPANY on March 20, 2009:

\*RESOLVED, that the following authorizations relate to the execution, for and on behalf of the Company, of bonds, undertakings, recognizances, contracts and other written commitments of the Company entered into in the ordinary course of business (each a "Written Commitment"):

- (1) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise.
(2) Each duly appointed attorney-in-fact of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise, to the extent that such action is authorized by the grant of powers provided for in such person's written appointment as such attorney-in-fact.
(3) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to appoint in writing any person the attorney-in-fact of the Company with full power and authority to execute, for and on behalf of the Company, under the seal of the Company or otherwise, such Written Commitments of the Company as may be specified in such written appointment, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
(4) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to delegate in writing to any other officer of the Company the authority to execute, for and on behalf of the Company, under the Company's seal or otherwise, such Written Commitments of the Company as are specified in such written delegation, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
(5) The signature of any officer or other person executing any Written Commitment or appointment or delegation pursuant to this Resolution, and the seal of the Company, may be affixed by facsimile on such Written Commitment or written appointment or delegation.

FURTHER RESOLVED, that the foregoing Resolution shall not be deemed to be an exclusive statement of the powers and authority of officers, employees and other persons to act for and on behalf of the Company, and such Resolution shall not limit or otherwise affect the exercise of any such power or authority otherwise validly granted or vested.

I, Dawn M. Chloros, Assistant Secretary of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY (the "Companies") do hereby certify that

- (i) the foregoing Resolutions adopted by the Board of Directors of the Companies are true, correct and in full force and effect,
(ii) the foregoing Power of Attorney is true, correct and in full force and effect.

Given under my hand and seals of said Companies at Whitehouse Station, NJ, this

August 25th, 2023



Dawn M. Chloros

Dawn M. Chloros, Assistant Secretary

IN THE EVENT YOU WISH TO VERIFY THE AUTHENTICITY OF THIS BOND OR NOTIFY US OF ANY OTHER MATTER, PLEASE CONTACT US AT:
Telephone (908) 903- 3493 Fax (908) 903- 3656 e-mail: surety@chubb.com

SURETY RIDER

To be attached to and form a part of

Bond No. **K40403541**

Type of

Bond: License Bond

dated

effective 09/15/2020  
(MONTH-DAY-YEAR)

executed by Direct Energy Business, LLC , as Principal,  
(PRINCIPAL)

and by Federal Insurance Company , as Surety,

in favor of New Hampshire Public Utilities Commission  
(OBLIGEE)

in consideration of the mutual agreements herein contained the Principal and the Surety hereby consent to changing  
Bond to extend to September 15, 2027

Nothing herein contained shall vary, alter or extend any provision or condition of this bond except as herein expressly stated.

This rider


is effective 08/28/2023  
(MONTH-DAY-YEAR)

Signed and Sealed 08/28/2023  
(MONTH-DAY-YEAR)

Direct Energy Busniess, LLC  
(PRINCIPAL)

By: \_\_\_\_\_  
(PRINCIPAL)

Federal Insurance Company  
(SURETY)

By:   
(ATTORNEY-IN-FACT) Mark W. Edwards, II





Power of Attorney

Federal Insurance Company | Vigilant Insurance Company | Pacific Indemnity Company

Westchester Fire Insurance Company | ACE American Insurance Company

Know All by These Presents, that FEDERAL INSURANCE COMPANY, an Indiana corporation, VIGILANT INSURANCE COMPANY, a New York corporation, PACIFIC INDEMNITY COMPANY, a Wisconsin corporation, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY corporations of the Commonwealth of Pennsylvania, do each hereby constitute and appoint Anna Childress, Mark W. Edwards II, Alisa B. Ferris, Robert R. Freel, Richard H. Mitchell, William M. Smith and Jeffrey M. Wilson of Birmingham, Alabama; Robert Read Davis of Atlanta, Georgia; Richard E. Daniels of Pensacola, Florida and Robert M. Verdin of Metairie, Louisiana

each as their true and lawful Attorney-in-Fact to execute under such designation in their names and to affix their corporate seals to and deliver for and on their behalf as surety thereon or otherwise, bonds and undertakings and other writings obligatory in the nature thereof (other than bail bonds) given or executed in the course of business, and any instruments amending or altering the same, and consents to the modification or alteration of any instrument referred to in said bonds or obligations.

In Witness Whereof, said FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY have each executed and attested these presents and affixed their corporate seals on this 25th day of April, 2023.

Dawn M. Chloros

Dawn M. Chloros, Assistant Secretary

Stephen M. Haney

Stephen M. Haney, Vice President



STATE OF NEW JERSEY

County of Hunterdon

SS.

On this 25th day of April 2023 before me, a Notary Public of New Jersey, personally came Dawn M. Chloros and Stephen M. Haney, to me known to be Assistant Secretary and Vice President, respectively, of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY, the companies which executed the foregoing Power of Attorney, and the said Dawn M. Chloros and Stephen M. Haney, being by me duly sworn, severally and each for herself and himself did depose and say that they are Assistant Secretary and Vice President, respectively, of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY and know the corporate seals thereof, that the seals affixed to the foregoing Power of Attorney are such corporate seals and were thereto affixed by authority of said Companies; and that their signatures as such officers were duly affixed and subscribed by like authority.

Notarial Seal



Albert Contursi
NOTARY PUBLIC OF NEW JERSEY
No 50202369
Commission Expires August 22, 2027

Albert Contursi
Notary Public

CERTIFICATION

Resolutions adopted by the Boards of Directors of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, and PACIFIC INDEMNITY COMPANY on August 30, 2016; WESTCHESTER FIRE INSURANCE COMPANY on December 11, 2006; and ACE AMERICAN INSURANCE COMPANY on March 20, 2009:

\*RESOLVED, that the following authorizations relate to the execution, for and on behalf of the Company, of bonds, undertakings, recognizances, contracts and other written commitments of the Company entered into in the ordinary course of business (each a "Written Commitment"):

- (1) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise.
(2) Each duly appointed attorney-in-fact of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise, to the extent that such action is authorized by the grant of powers provided for in such person's written appointment as such attorney-in-fact.
(3) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to appoint in writing any person the attorney-in-fact of the Company with full power and authority to execute, for and on behalf of the Company, under the seal of the Company or otherwise, such Written Commitments of the Company as may be specified in such written appointment, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
(4) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to delegate in writing to any other officer of the Company the authority to execute, for and on behalf of the Company, under the Company's seal or otherwise, such Written Commitments of the Company as are specified in such written delegation, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
(5) The signature of any officer or other person executing any Written Commitment or appointment or delegation pursuant to this Resolution, and the seal of the Company, may be affixed by facsimile on such Written Commitment or written appointment or delegation.

FURTHER RESOLVED, that the foregoing Resolution shall not be deemed to be an exclusive statement of the powers and authority of officers, employees and other persons to act for and on behalf of the Company, and such Resolution shall not limit or otherwise affect the exercise of any such power or authority otherwise validly granted or vested.

I, Dawn M. Chloros, Assistant Secretary of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY (the "Companies") do hereby certify that

- (i) the foregoing Resolutions adopted by the Board of Directors of the Companies are true, correct and in full force and effect,
(ii) the foregoing Power of Attorney is true, correct and in full force and effect.

Given under my hand and seals of said Companies at Whitehouse Station, NJ, this

August 28th, 2023



Dawn M. Chloros

Dawn M. Chloros, Assistant Secretary

IN THE EVENT YOU WISH TO VERIFY THE AUTHENTICITY OF THIS BOND OR NOTIFY US OF ANY OTHER MATTER, PLEASE CONTACT US AT:
Telephone (908) 903- 3493 Fax (908) 903- 3656 e-mail: surety@chubb.com

**This Continuation Certificate supersedes and replaces the prior Continuation Certificate previously issued for Bond #K40403541**

**CONTINUATION CERTIFICATE**

The Federal Insurance Company of 202B Hall's Mill Road, Whitehouse Station, NJ 08889 (hereinafter called the Surety) hereby continues in force its Bond No. K40403541 in the sum of Five Hundred Thousand Dollars and 00/100 (\$500,000.00) Dollars, on

behalf of Direct Energy Business, LLC

in favor of New Hampshire Public Utilities Commission

subject to all the conditions and terms thereof through September 15, 2027 at location of risk.

This Continuation is executed upon the express condition that the Surety's liability shall not be cumulative and shall be limited at all times by the amount of the penalty stated in the bond.

IN WITNESS WHEREOF, the Surety has caused this instrument to be signed by its duly authorized Attorney-in-Fact and its corporate seal to be hereto affixed this 28th day of August, 2023.

Direct Energy Business, LLC  
Principal

By: \_\_\_\_\_

Federal Insurance Company  
Surety

By:  \_\_\_\_\_  
Mark W. Edwards, II-Attorney-in-Fact



Power of Attorney

Federal Insurance Company | Vigilant Insurance Company | Pacific Indemnity Company

Westchester Fire Insurance Company | ACE American Insurance Company

Know All by These Presents, that FEDERAL INSURANCE COMPANY, an Indiana corporation, VIGILANT INSURANCE COMPANY, a New York corporation, PACIFIC INDEMNITY COMPANY, a Wisconsin corporation, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY corporations of the Commonwealth of Pennsylvania, do each hereby constitute and appoint Anna Childress, Mark W. Edwards II, Alisa B. Ferris, Robert R. Freel, Richard H. Mitchell, William M. Smith and Jeffrey M. Wilson of Birmingham, Alabama; Robert Read Davis of Atlanta, Georgia; Richard E. Daniels of Pensacola, Florida and Robert M. Verdin of Metairie, Louisiana

each as their true and lawful Attorney-in-Fact to execute under such designation in their names and to affix their corporate seals to and deliver for and on their behalf as surety thereon or otherwise, bonds and undertakings and other writings obligatory in the nature thereof (other than bail bonds) given or executed in the course of business, and any instruments amending or altering the same, and consents to the modification or alteration of any instrument referred to in said bonds or obligations.

In Witness Whereof, said FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY have each executed and attested these presents and affixed their corporate seals on this 25th day of April, 2023.

Dawn M. Chloros

Dawn M. Chloros, Assistant Secretary

Stephen M. Haney

Stephen M. Haney, Vice President



STATE OF NEW JERSEY

County of Hunterdon

SS.

On this 25th day of April 2023 before me, a Notary Public of New Jersey, personally came Dawn M. Chloros and Stephen M. Haney, to me known to be Assistant Secretary and Vice President, respectively, of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY, the companies which executed the foregoing Power of Attorney, and the said Dawn M. Chloros and Stephen M. Haney, being by me duly sworn, severally and each for herself and himself did depose and say that they are Assistant Secretary and Vice President, respectively, of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY and know the corporate seals thereof, that the seals affixed to the foregoing Power of Attorney are such corporate seals and were thereto affixed by authority of said Companies; and that their signatures as such officers were duly affixed and subscribed by like authority.

Notarial Seal



Albert Contursi
NOTARY PUBLIC OF NEW JERSEY
No 50202369
Commission Expires August 22, 2027

Albert Contursi
Notary Public

CERTIFICATION

Resolutions adopted by the Boards of Directors of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, and PACIFIC INDEMNITY COMPANY on August 30, 2016; WESTCHESTER FIRE INSURANCE COMPANY on December 11, 2006; and ACE AMERICAN INSURANCE COMPANY on March 20, 2009:

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- (1) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise.
(2) Each duly appointed attorney-in-fact of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise, to the extent that such action is authorized by the grant of powers provided for in such person's written appointment as such attorney-in-fact.
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(5) The signature of any officer or other person executing any Written Commitment or appointment or delegation pursuant to this Resolution, and the seal of the Company, may be affixed by facsimile on such Written Commitment or written appointment or delegation.

FURTHER RESOLVED, that the foregoing Resolution shall not be deemed to be an exclusive statement of the powers and authority of officers, employees and other persons to act for and on behalf of the Company, and such Resolution shall not limit or otherwise affect the exercise of any such power or authority otherwise validly granted or vested.

I, Dawn M. Chloros, Assistant Secretary of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, PACIFIC INDEMNITY COMPANY, WESTCHESTER FIRE INSURANCE COMPANY and ACE AMERICAN INSURANCE COMPANY (the "Companies") do hereby certify that

- (i) the foregoing Resolutions adopted by the Board of Directors of the Companies are true, correct and in full force and effect,
(ii) the foregoing Power of Attorney is true, correct and in full force and effect.

Given under my hand and seals of said Companies at Whitehouse Station, NJ, this

August 28th, 2023



Dawn M. Chloros

Dawn M. Chloros, Assistant Secretary

IN THE EVENT YOU WISH TO VERIFY THE AUTHENTICITY OF THIS BOND OR NOTIFY US OF ANY OTHER MATTER, PLEASE CONTACT US AT:
Telephone (908) 903- 3493 Fax (908) 903- 3656 e-mail: surety@chubb.com