COMMISSIONER Jared S. Chicoine

DEPUTY COMMISSIONER

Christopher J. Ellms, Jr.

STATE OF NEW HAMPSHIRE

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February 13, 2024

Jon Frederick Town Administrator, Town of Jaffrey 10 Goodnow Street Jaffrey, NH 03452

RE: Town of Jaffrey Community Power Aggregation Plan

Dear Mr. Frederick:

Enclosed is a formal complaint received by the New Hampshire Department of Energy (Department) from the New Hampshire Office of the Consumer Advocate (OCA) regarding the Town of Jaffrey's Community Power Aggregation plan and upcoming enrollment of residents and businesses in the plan.

In accordance with RSA 53-E:7, the Department accepts this complaint and has assigned it complaint number CPT 2024-001. Please respond to the enclosed complaint no later than February 23, 2024. In its respond, the Town of Jaffrey should either:

- 1) Satisfy the matters complained of, which includes making reparation for any injury alleged and ceasing the violation(s) charged in the complaint as well as taking any other appropriate actions; or
- 2) Advise the DOE and the complainant if it disputes the complaint.

Please provide the response to the Department with a copy to the OCA, the complainant, including a description of any steps taken by the Town of Jaffrey to resolve the complaints.

Sincerely,

Amanda O. Noonan

Amanda O. Noonan Director, Consumer Services

cc: Michael Crouse, OCA