

STATE OF NEW HAMPSHIRE

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DEPARTMENT OF ENERGY
21 S. Fruit St., Suite 10
Concord, N.H. 03301-2429

May 4, 2023

Matthew C. Campbell
Senior Counsel
Unitil Service Corp.
6 Liberty Lane West
Hampton, NH 03842

Re: CPT 2023-001, Complaint of [REDACTED] against Unitil Energy Systems, Inc.; New Hampshire Department of Energy Letter to Unitil

Attorney Campbell:

Attached is the formal complaint of [REDACTED] or the complainant) against Unitil Energy Systems, Inc. (Unitil), filed electronically with the New Hampshire Department of Energy (DOE) on April 17, 2023.

The DOE has accepted the complaint and assigned it complaint number CPT 2023-001. All future correspondence related to the above-captioned complaint at the DOE should reference complaint number CPT 2023-001 and should be submitted electronically via email to proceedings@energy.nh.gov.

Complaints against public utilities filed with the DOE are subject to DOE review in accordance with the provisions of RSA 365:1-4. Pursuant to RSA 365:2, the DOE has attached [REDACTED] complaint and accompanying attachments to this letter, which serves as forwarding of the complaint to Unitil. The DOE requests that Unitil either:

- 1) Satisfy the matters complained of. This includes making reparation for any injury alleged and ceasing the violation(s) charged in the complaint, as well as taking any other appropriate actions; or
- 2) Provide an answer to the charges in writing within ten (10) business days from today's date, May 4, 2023. Unitil shall advise the DOE and the complainant if it disputes the complaint.

Any submission by the utility in accordance with 1) or 2) above should be sent to the DOE and to the complainant and should include a description of all steps taken by the utility to resolve the complaint.

The DOE has waived the filing of paper copies in this matter and this letter is being sent electronically only.

Sincerely,

/s/ Alexandra K. Ladwig

Alexandra K. Ladwig
Staff Attorney/Hearings Examiner
Department of Energy

Cc (electronically only): [REDACTED]; Office of Consumer Advocate
(redacted copy)

Attachments