

January 17, 2024

New Hampshire Department of Energy  
Attn: Gary Cronin – Assistant Director  
21 S. Fruit St. Ste. 10  
Concord, NH 03301

Re: License Renewal Application for Calpine Energy Solutions, LLC, DM 16-063

Dear Assistant Director Cronin,

Please find attached a renewal application and two copies for Calpine Energy Solutions, LLC for a new three-year term as a Competitive Electric Power Supplier. This application is also being sent electronically via email. Please note, the renewed bond is being sent separately directly from our insurance office.

Should you have any questions, please feel free to contact me either at 619-684-8200 or at [bryan.white@calpinesolutions.com](mailto:bryan.white@calpinesolutions.com).

Sincerely,



Bryan White  
Senior Regulatory Compliance Analyst

**Competitive Electric Power Supplier Application Form**

This form may be used to: (1) apply for initial registration as a competitive electric power supplier (CEPS) in New Hampshire, (2) apply for renewal of registration as a CEPS in New Hampshire, and (3) notify the Department of any changes to information in a previously filed CEPS application. *This form is provided as a convenience for filing only; you are required to provide all information specified under Puc 2006.01 when applying for initial or renewal registration as a CEPS, but you are not required to use this form when doing so.*

Indicate whether this application is for an initial registration or for a renewal. Initial <input type="checkbox"/> Renewal <input checked="" type="checkbox"/>		
Applicant's General Information		
Puc 2006.01(a)	Legal Name	Calpine Energy Solutions, LLC
	Trade Name (d/b/a) (if applicable)	n/a
Puc 2006.01(b)	Business Mailing Address	401 West A Street, Suite 500 San Diego, CA 92101
	Telephone Number	1-877-273-6772
	E-Mail Address	customerservice@calpinesolutions.com
	Website Address	http://www.calpinesolutions.com
Puc 2006.01(c)	Provide the state or jurisdiction of organization, if anything other than an individual.	CA
Puc 2006.01(d)	Provide the name(s), title(s), business address(es), telephone number(s), and e-mail address(es) of the applicant if an individual, or of the applicant's principal(s) <sup>1</sup> if it is anything other than an individual. Use additional sheets as needed.	
	Name	Please see Attachment 1
	Title	
	Business Mailing Address	
	Telephone Number	
	E-Mail Address	
	Name	
	Title	
	Business Mailing Address	
	Telephone Number	
	Email Address	
	Name	
	Title	
	Business Mailing Address	
Telephone Number		
E-Mail Address		

1. "Principals" means, for a corporation, any of its officers, directors, or controlling shareholders, for a limited liability company, any of its managers or controlling members, for a partnership, any of its general partners, and for any other business entity, any of its personnel exercising executive functions and any of its controlling equity owners.

<b>Affiliates and Subsidiaries</b>	
Puc 2006.01(e)	Provide the following information regarding any affiliates <sup>2</sup> and subsidiaries of the applicant that are conducting business in New Hampshire. Use additional sheets as needed.
	<b>Please see Attachment 2</b>
	Name of Entity
	Business Address
	Telephone Number
	Provide a description of the business purpose of the entity.
	Provide a description of any agreements with any affiliated New Hampshire utility, and the docket or case number relative to the filing of any such agreements with the NHDOE or the NHPUC.
	Name of Entity
	Business Address
	Telephone Number
Provide a description of the business purpose of the entity.	
Provide a description of any agreements with any affiliated New Hampshire utility, and the docket or case number relative to the filing of any such agreements with the NH DOE or the NHPUC. <b>N/A</b>	

2. "Affiliate" means any of the following:

- a) Any person or entity that directly or indirectly owns, controls, or holds with power to vote a majority of the outstanding voting securities or such minority thereof as to give such person substantial control of another person or entity;
- b) Any person or entity with which another person or entity has a management or service contract or arrangement that provides such person or entity with effective control over the management, supervision, or operation of the other person or entity; or
- c) Any person or entity who or which actually exercises effective control over the management, supervision, or operation of another person or entity.

<b>Customer Service Department Contact</b>		
Puc 2006.01(f)	Name	Jamie Goon
	Title	Vice President
	Toll-Free Telephone Number (if available)	1-877-273-6772
	Telephone Number	1-619-684-8049
	E-Mail Address	customerservice@calpinesolutions.com

<b>Customer Complaints Contact</b>		
Puc 2006.01(g)(1)	Name	Jamie Goon
	Title	Vice President
	Business Mailing Address	401 West A Street, Suite 500
		San Diego, CA 92101
	Telephone Number	1-877-273-6772
E-Mail Address	customerservice@calpinesolutions.com	

<b>Regulatory Compliance Matters Contact</b>		
Puc 2006.01(g)(2)	Name	Greg Bass
	Title	Regulatory Director
	Business Mailing Address	401 West A Street, Suite 500
		San Diego, CA 92101
	Telephone Number	1-619-684-8199
E-Mail Address	greg.bass@calpine.com	

<b>Department of Energy Assessment Payments Contact</b>		
Puc 2006.01(g)(3)	Name	Bryan White
	Title	Senior Regulatory Compliance Analyst
	Business Mailing Address	401 West A Street, Suite 500
		San Diego, CA 92101
	Telephone Number	1-619-684-8200
E-Mail Address	bryan.white@calpine.com	

<b>Separate Attachments: Business Authority, Trade Name, ISO-NE Market Participation, and EDI Certification</b>	
Puc 2006.01(h)	Provide, as a separate attachment, evidence of the applicant's authorization to do business in New Hampshire from the New Hampshire secretary of state by submitting, with this application form, either of the following: (1) a recent printout of the applicant's listing on the N.H. Secretary of State website with the status "In Good Standing" or words of similar import; or (2) a copy of a certificate from the N.H. Secretary of State's office stating that the applicant is authorized to do business in New Hampshire. Please see Attachment 3
Puc 2006.01(i)	Provide, as a separate attachment, evidence of the applicant's registration of the trade name, if any, to be used by the applicant in New Hampshire from the N.H. Secretary of State by submitting, with this application form, either of the following: (1) A recent printout of the applicant's trade name on the N.H. Secretary of State website with the status "Active" and indicating that the trade name is owned by the applicant; or (2) A copy of a certificate from the N.H. Secretary of State's office indicating that the applicant has registered as doing business under the trade name.
Puc 2006.01(j)	Provide, as a separate attachment, evidence of the applicant's ISO New England market participant membership. Please see Attachment 4
Puc 2006.01(k)	Provide, as a separate attachment, electronic data interchange (EDI) certification from each electric distribution utility in whose franchise area the applicant intends to operate. Please see Attachment 5

<b>Franchise Areas, Customer Types to be Served, and Other States</b>	
Puc 2006.01(l)	List the utility franchise areas in which the applicant intends to operate and, to the extent the applicant does not intend to provide service in the entire franchise area of a utility, a delineation of the cities and towns where the applicant intends to provide service within each utility franchise area.  <b>Liberty, PSNH, and Unitil</b>
Puc 2006.01(m)	Provide a statement whether or not the applicant intends to serve the following types of customers: residential, small commercial, large commercial, and industrial.  <b>Calpine Solutions plans to serve large commercial and industrial customers.</b>
Puc 2006.01(n)	List the other states or jurisdictions in which the applicant currently conducts business relating to the sale of electricity.  <b>CA, CT, DC, DE, IL, MA, MD, ME, MI, NJ, NY, OH, OR, PA, RI, TX, and VA</b>

Customer Complaints	
Puc 2006.01(e)	<p>Use either the table below or a separate attachment to provide a list disclosing the number and type of customer complaints concerning the applicant or its principals and affiliates filed with or by any commission or regulatory agency, attorney general's office, or other governmental consumer protection regulatory authority, for the most recent 2 calendar years in every state or other jurisdiction in which the applicant has conducted business relating to the sale of electricity.</p> <p>In the table below, enter abbreviations of applicable states or the jurisdiction across the top row, complaint types in the left column, and, for each cell in the table, the number of complaints for each type within the applicable state or jurisdiction.</p>

Complaint Type	(enter applicable states/jurisdictions in row just below)										Total
	OH	PA									
OVERCHARGE	1	1									2
SLAMMING		1									1
											0
											0
											0
											0
											0
											0
											0
											0
											0
											0
Total	01	02	0	0	0	0	0	0	0	0	0

<b>Statements Regarding Applicant and its Principals</b>		
Respond to each of the following questions with either "Yes" or "No."		
Puc 2006.01(p)(1)	Has applicant or any of its principals ever been convicted of any felony that has not been annulled by a court?	No
Puc 2006.01(p)(2)	Has applicant or any of its principals, within the 10 years immediately prior to application, had any civil, criminal, or regulatory sanctions or penalties imposed against it, him, or her pursuant to any state or federal consumer protection law or regulation?	No
Puc 2006.01(p)(3)	Has applicant or any of its principals, within the 10 years immediately prior to application, settled any civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?	No
Puc 2006.01(p)(4)	Is applicant or any of its principals currently the subject of any pending civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?	No
Puc 2006.01(p)(5)	Has applicant or any of its principals been denied authorization to provide competitive electricity supply service or electric aggregation service in any other state or jurisdiction?	No
Puc 2006.01(a)	If an affirmative answer is provided to any item above, then provide a detailed explanation of the occurrence and the related circumstances. Use additional sheets as needed.	

<b>Telemarketing</b>		
Puc 2006.01(s)	Does the applicant intend to telemarket? Respond with either "Yes" or "No."	No
If the response to the question above is "Yes," then respond to the following three questions:		
Puc 2006.01(r)(1)	Will the applicant maintain a list of customers who request being placed on the applicant's do-no-call list for the purposes of telemarketing?	
Puc 2006.01(r)(2)	Will the applicant obtain monthly updated do-no-call lists from the National Do Not Call Registry?	
Puc 2006.01(r)(3)	Will the applicant NOT initiate calls to New Hampshire customers who have either requested being placed on the applicant's do-not-call list(s) or who are listed on the National Do Not Call Registry?	

<b>In-Person Solicitation of Residential Customers</b>		
Puc 2006.01(u)	Does the applicant intend to enroll residential customers through in-person solicitation at the customer's residence? Respond with either "Yes" or "No."	No
If the response to the question above is "Yes," then provide the following items as separate attachments:		
Puc 2006.01(t)(1)	A plan for in-person solicitation of residential customers at their residences, including provisions to ensure legal and regulatory compliance and quality assurance.	
Puc 2006.01(t)(2)	A description of the applicant's training program for employees or representatives who will conduct in-person solicitation of residential customers at their residences.	
Puc 2006.01(t)(3)	An identification of any third party vendor or vendors the applicant intends to use to conduct in-person solicitation of residential customers at their residences.	
Puc 2006.01(t)(4)	A copy of the applicant's performance standards and code of conduct for any employees, representatives, or vendors who or which will conduct in-person solicitation of residential customers at their residences.	
Puc 2006.01(t)(5)	A copy of field audit standards used to evaluate the performance of employees, representatives, or vendors who or which will conduct in-person solicitation of residential customers at their residences.	


Sample Bill Form		
Puc 2006.01(v)	Does the applicant intend to use only the utility's billing service? Respond with either "Yes" or "No."	No
Puc 2006.01(v)	If the response to the question above is "No," then provide a sample of the bill form(s) the applicant intends to use as a separate attachment. Please see Attachment 6	

Residential and Small Commercial Customer Contracts		
Puc 2006.01(w)	Does the applicant intend to serve residential and small commercial customers? Respond with either "Yes" or "No."	No
If the response to the question above is "Yes," then provide the following item as a separate attachment:		
Puc 2006.01(w)	A copy of each contract to be used for residential customers and for small commercial customers, including any schedules or other documentation attached to, incorporated into, or referenced in such contract.	

File Financial Security Instrument		
Refer to Puc 2003.03 for the financial security requirements.		
Puc 2003.01(b)(2)	Provide an original executed financial security instrument that meets the requirements of Puc 2003.03. Original copy of bond is being sent separately, directly from our insurance division.	
File the original, executed financial security instrument with the Department of Energy. The financial security instrument can be filed separately from the application form, by U.S. mail, overnight express, or hand delivery.		

Submit Application Fee (For Initial Applications Only)		
Puc 2003.01(b)(3)	For an application for initial registration, submit payment of the application fee in the amount of \$250.00 to the NH Department of Energy by U.S. mail, overnight express, or hand delivery. Make check payable to: New Hampshire Department of Energy.	
Note that there is no fee for a renewal application.		

Expected Marketing Start Date		
Puc 2006.01(x)	Provide the date upon which the applicant expects to commence marketing its services to customers in New Hampshire.	ALREADY ACTIVE Date

Attestation and Signature		
Puc 2006.01(y) and (z)	<p>BY SIGNING BELOW, THE APPLICANT REPRESENTATIVE CERTIFIES THAT IT HAS THE AUTHORITY TO FILE THE APPLICATION ON BEHALF OF THE CEPS AND ATTESTS THAT THE CONTENTS OF THE APPLICATION ARE TRUTHFUL, ACCURATE, AND COMPLETE.</p> <p></p> <p>Signature of the applicant or its authorized representative</p> <p>Name: <u>BRYAN WHITE</u></p> <p>Title: <u>SR. REG. COMP. ANALYST</u></p>	<p><u>01/17/2024</u></p> <p>Date</p>

Filing Instructions		
<p>1) Mail an original and two paper copies of this form and all separate attachments to:            New Department of Energy, 21 South Fruit St., Suite 10, Concord, NH 03301</p> <p>2) E-mail a PDF of this form and all separate attachments to:  <a href="mailto:registrations@energy.nh.gov">registrations@energy.nh.gov</a></p>		



## OFFICER LIST - ATTACHMENT 1

Name	Title	Phone and Email Address
Fallmer, Sean G.	President	(619) 684-8014 sean.fallmer@calpine.com
Huber, Jeffrey A.	Vice President & Controller	(619) 684-8260 jeff.huber@calpine.com
Rauf, Zamir	Chief Financial Officer	(713) 830-8698 zamir.rauf@calpine.com
Welch, Drake A.	Vice President	(619) 684-8039 drake.welch@calpine.com
Kimzey, Bryan	Vice President	(713) 830-8777 bryan.kimzey@calpine.com
Stephenson, Caleb	Vice President	(713) 570-3547 caleb.stephenson@calpine.com
Malik, Kaiser	Vice President and Asst. Secretary	(713) 570-4854 kaiser.malik@calpine.com
Novotny, Andrew	Vice President	(713) 570-4605 andrew.novotny@calpine.com
Piper, Katherine	General Counsel and Corporate Secretary	(713) 570-3517 katherine.piper@calpine.com
Bresnan, Neil	Vice President	(619) 684-8033 neil.bresnan@calpine.com
Horstmann, Matthew	Vice President	(619) 385-4666 matthew.horstmann@calpine.com
Koshkin, Jeff	Vice President	(832) 325-1591 jeffery.koshkin@calpine.com

# ATTACHMENT 2

## Affiliates and Subsidiaries

All Affiliates are Electricity Providers in New Hampshire.

1. Champion Energy Services, LLC  
1500 Rankin Rd, Suite 200  
Houston, TX 77073  
1-281-653-0050
2. North American Power and Gas, LLC  
1500 Rankin Rd. Suite 200  
Houston, TX 77073  
1-877-572-0442
3. Calpine Community Energy, LLC  
401 West A Street, Suite 500  
San Diego, CA 92101  
1-877-273-6772

# ATTACHMENT 3

## Search Business Names

[← Back to Home \(/online/BusinessInquire\)](#)

### Search Result

Business Name	Business ID	Homestate Name	Previous Name	Business Type	Principal Office Address	Registered Agent Name	Status
CALPINE ENERGY SOLUTIONS, LLC (/online/BusinessInquire/BusinessInformation? businessID=475731)	644243	CALPINE ENERGY SOLUTIONS, LLC	NOBLE AMERICAS ENERGY SOLUTIONS LLC	Foreign Limited Liability Company	401 WEST A STREET SUITE 500, San Diego, CA, 92101, USA	CORPORATION SERVICE COMPANY	Good Standing
CALPINE ENERGY SOLUTIONS, LLC (/online/BusinessInquire/BusinessInformation? businessID=475731)	644243	CALPINE ENERGY SOLUTIONS, LLC	NOBLE AMERICAS ENERGY SOLUTIONS LLC	Foreign Limited Liability Company	401 WEST A STREET SUITE 500, San Diego, CA, 92101, USA	CORPORATION SERVICE COMPANY	Good Standing
CALPINE ENERGY SOLUTIONS, LLC (/online/BusinessInquire/BusinessInformation? businessID=584599)	759554		CAPLINE ENERGY SOLUTIONS, LLC	Domestic Limited Liability Company	NONE	N/A	Reserved Name Expired

Page 1 of 1, records 1 to 3 of 3

[Back](#)

[Contact Us \(/online/Home/ContactUS\)](#)

# ATTACHMENT 4

Effective: 1/1/2024

## NEPOOL Participants Alpha by Voting Member Related Persons indented beneath

NAME OF PARTICIPANT	Generation Sector	Transmission Sector	Supplier Sector	AR Sector	Publicly-Owned Entity Sector	End User Sector	Prov Memb Group Seat
<b>ECP Companies</b>							
Calpine Energy Services, LP	1						
Calpine Community Energy, LLC							
Calpine Energy Solutions, LLC							
Champion Energy Marketing, LLC							
North American Power and Gas, LLC							
Accelerate Renewables, LLC							
EDF Trading North America, LLC			1				
eKapital Investments LLC			1				
Elektrisola, Inc. (L)						1	
Eligo Energy, LLC			1				
Emera Energy Services Subsidiary No. 15 LLC			1				
Emera Energy Services Subsidiary No. 1 LLC							
Emera Energy Services Subsidiary No. 2 LLC							
Emera Energy Services Subsidiary No. 3 LLC							
Emera Energy Services Subsidiary No. 4 LLC							
Emera Energy Services Subsidiary No. 6 LLC							
Emera Energy Services Subsidiary No. 12 LLC							
Bear Swamp Power Company LLC							
NS Power Energy Marketing Incorporated							
Enel X North America, Inc. (LR Sub-Sector)				1			
Enel Trading North America, LLC							
Woods Hill Solar, LLC							
Energy Harbor LLC			1				
Energy Storage Resources, LLC				1			
Engelhart CTP (US) LLC			1				
ENGIE Energy Marketing NA, Inc.				1			
ENGIE Resources LLC							
Genbright, LLC							
MATEP LLC							
Environmental Defense Fund						1	
Eoch Energy LLC			1				
ETC Endure Energy, L.L.C.			1				
Eversource Energy Service Company		1					
Connecticut Light and Power Company, The							
NSTAR Electric Company							
Public Service Company of New Hampshire							
Eversource Energy Transmission Ventures, Inc. (Prov)							
BSW ProjectCo LLC							
North East Offshore, LLC							
First Point Power, LLC			1				
FirstLight Power Management LLC	1						
Freepoint Commodities LLC			1				
Galt Power Inc.			1				
Garland Manufacturing Company (S)						1	
Garland Power Company							
GBE Power Inc.			1				
<b>Generation Group Member</b>	1						
Berlin Station, LLC							
GS Berlin Ops, Inc.							
Paper Birch Energy, LLC							
Blackstone Hydro, Inc.							
Bridgewater Power Company, L.P.							
Energy Management, Inc.							
JGT2 Energy LLC							
Kendall Green Energy LLC							
Millennium Power Company, LLC							
Plainfield Renewable Energy, LLC							
Record Hill Wind LLC							
ReEnergy Stratton LLC							
Vineyard Reliability LLC							
Waterside Power, LLC							
Windham Energy Center LLC							

Effective: 1/1/2024

## ATTACHMENT 5

**From:** Supplier Services [mailto:Supplier.Services@us.ngrid.com]  
**Sent:** Monday, March 14, 2011 9:02 AM  
**To:** Macek, Joseph  
**Cc:** Supplier Services  
**Subject:** Testing complete - Noble Americas Energy Solutions #59726

Amen!

Noble Americas Energy Solutions has successfully completed EDI Phase III electric 1-bill testing for NH.

Let me know when you will be able to perform connectivity for production.

Thank you.

Donna Laura

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**From:** Supplier Services [mailto:Supplier.Services@us.ngrid.com]  
**Sent:** Monday, March 21, 2011 11:21 AM  
**To:** Macek, Joseph; Supplier Services  
**Cc:** Martinez, Elorita  
**Subject:** Testing complete - Noble Americas Energy Solutions #59726

Noble has completed testing.

Next steps, be sure to obtain your load asset id for this territory.

And please submit a rate sheet for any accounts you plan to enroll.

Also was banking information going to remain the same? If there are any changes you must submit a new ACH form which I can send to you.

Please let me know if you need one.

Thank you.

Donna Laura

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**Electronic Data Interchange (EDI) Certification**

***Unitil Energy Systems, Inc. (UES)***

Issued to: Noble Americas Energy Solutions LLC  
Represented by: Greg Bass

Issued by: Unitil Energy Systems, Inc.  
Represented by: Todd Bohan, Energy Analyst

Date: August 22, 2011


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This is official notification of the successful completion of Electric EDI testing between Unitil Energy Systems and Noble Americas Energy Solutions LLC. As of August 22, 2011, Unitil Energy Systems does hereby declare Noble Americas Energy Solutions LLC as a certified EDI trading partner capable of exchanging the following transactions:

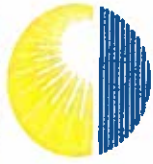
810	Invoice
814	Change
814	Drop
814	Enrollment
814	Historical Usage Request
820	Payment Notification
867	Historical Usage
867	Monthly Usage
997	Functional Acknowledgement

Noble Americas Energy Solutions LLC has successfully satisfied all the requirements of connectivity with Unitil Energy Systems. Noble Americas Energy Solutions LLC has also proven through detailed transaction testing its understanding of the business rules and EDI formats required for account maintenance, and billing (dual and LDC rate-ready consolidated) as described by the New Hampshire Public Utilities Commission and using V12 version 4010 standards.

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Signature \_\_\_\_\_  
Date 8/22/11

Todd Bohan  
Energy Analyst II  
Unitil Service Corp.  
6 Liberty Lane West  
Hampton, NH 03842-1720  
supplierservices@unitil.com



**Liberty Utilities**

# COMPLETION OF EDI TESTING

This is to certify that on JUNE 24<sup>th</sup>, 2014

**Noble Americas Energy Solutions, LLC**

completed all of the requirements of New Hampshire  
Code of Administrative Rules, Section PUC 2003.01(d).

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Deborah M. Gilbertson, Manager of Retail Choice  
Liberty Utilities (Granite State Electric) Corp.  
15 Buttrick Rd, Londonderry NH 03053

# ATTACHMENT 6





Customer Sample  
 Attn: Accounts Payable  
 401 W A St #500  
 San Diego, CA 92101

Account Number: xxxxxx  
 Invoice Number: 12345678910  
 Invoice Date: December 18, 2020  
 Payment Terms: NET xx DAYS  
 Page 1 of 3

**Did You Know?**

Should you have questions after reviewing your invoice, email your Account Analyst at CSAccountAnalysts@CalpineSolutions.com, or call 1-877-273-6772, Option 1, Dial 0, Ext. 8107.

HOW ARE WE DOING? We are always looking for additional ways to ensure your satisfaction. If you would like to share about excellent customer care you've received or ways to improve our service, we'd love to hear from you! Please email us at wecare@calpinesolutions.com or write to us at: Calpine Energy Solutions / Customer Care / 401 W A Street, Suite 500 / San Diego, CA 92101

**ACCOUNT SUMMARY INFORMATION**

Previous Balance	\$18,173.61
Payment Received	\$(18,173.61)
<hr/>	
Account Balance Before Current Charges	\$0.00
<b>CURRENT CHARGES</b>	
Physical Energy-Current	\$20,028.05
<hr/>	
Energy Charges	\$20,028.05
<hr/>	
Total Current Charges	\$20,028.05
<hr/>	
<b>Total Amount Due</b>	<b>\$20,028.05</b>

Please see billing details on the following pages.

**Automate Your Payments Today!**

Conveniently pay your invoices via Auto-Pay, now available at Calpine!  
 Please email CSAutoPay@calpinesolutions.com for more information.



Detach here and return this portion with your payment.

Questions?  
 WWW.CALPINESOLUTIONS.COM  
 1-877-273-6772

Account Number xxxxxx  
 Invoice Number 12345678910  
 Due Date December 18, 2020  
 Total Due NET xx DAYS

Amount Enclosed \$

Customer Sample  
 Attn: Accounts Payable  
 401 W A St #500  
 San Diego, CA 92101

Please Mail Payment to:  
 Calpine Energy Solutions  
 P.O. Box 730964, Dallas, TX 75373-0964

FOR CHANGE OF ADDRESS,  
 Please contact your Account Analyst  
 above.

## CONTACT INFORMATION

Visit our Web Site at:  
[www.CalpineSolutions.com](http://www.CalpineSolutions.com)

Contact Calpine Energy Solutions:  
Phone: 1-877-273-6772

Correspondence Address:  
Calpine Energy Solutions  
401 W A Street, Suite 500  
San Diego, CA 92101

Mail Payments to:  
Calpine Energy Solutions  
P.O. Box 730964  
Dallas, TX 75373-0964

Expedite Mail/Overnight Address:  
JP Morgan Chase  
ATTN: Calpine Energy Solutions  
Lockbox # 730964  
14800 Frye Road, 2nd Floor  
Fort Worth, TX 76155

Wire / ACH Instructions:  
JP Morgan Chase Bank  
New York, New York  
ABA: #021000021  
Account: #771045440

To set up Auto-Pay email:  
[CSAutoPay@CalpineSolutions.com](mailto:CSAutoPay@CalpineSolutions.com)

Email Remittance Advice to:  
[CSRemit@CalpineSolutions.com](mailto:CSRemit@CalpineSolutions.com)

Calpine Energy Solutions  
Federal TIN 95-4686779

TX License Number: 10017

## GENERAL INFORMATION

**ELECTRICITY: Physical Energy Charges** -- Charges are based on your actual metered kilowatt hours (kwh) and your Weighted Average Cost of Electricity (WACOE).

**ELECTRICITY: Weighted Average Cost of Electricity (WACOE)** -- Physical electricity prices are determined by computing an hourly (or 15 min. interval) weighted average cost. The WACOE is based on your physical price agreement with Calpine Energy Solutions, actual aggregate usage, and various ancillary service charges and fees charged by your Regional Transmission Organization (RTO). Initial invoices may be based on estimated RTO charges and/or estimated aggregate usage. Initial invoices, if estimated, will be recalculated when all actual charges can be determined. Any adjustments will be included in the current invoice.

**FINANCIAL SETTLEMENTS** -- Financial results of non-physical commodity related transactions.

**PRIOR PERIOD ADJUSTMENTS** -- Adjustments to previously invoiced transactions, per your contract with Calpine Energy Solutions. These adjustments result from changes in bill determinants that are recalculated utilizing best available information.

**OTHER CHARGES** -- Additional charges per your contract with Calpine Energy Solutions.

**TAXES** -- All applicable taxes, assessments, fees and withholdings.

**METER READINGS** -- To access your meter reading information, please reference your utility bill.

**CONSUMPTION** -- To request and receive actual consumption information for each billing period during the prior year or the months therein during which Calpine Energy Solutions was your service provider, please contact [CSAccountAnalysts@CalpineSolutions.com](mailto:CSAccountAnalysts@CalpineSolutions.com) or call our toll free phone number 1-877-273-6772.

**PENALTIES** -- For additional information regarding penalties, including but not limited to late payment penalties, please refer to your Electricity Sales and Purchase Agreement in place with Calpine Energy Solutions. To obtain a replacement copy of this agreement please contact [CSAccountAnalysts@CalpineSolutions.com](mailto:CSAccountAnalysts@CalpineSolutions.com) or call toll free 1-877-273-6772.

**DISPUTES** -- Should a dispute occur, you have the right to file a complaint with the New Hampshire Public Utilities Commission's Consumer Affairs Division after you have attempted to resolve the dispute with Calpine Energy Solutions. Please see the article of your contract titled "Billing Payment and Credit" for more information. Solutions can be contacted at [CSAccountAnalysts@CalpineSolutions.com](mailto:CSAccountAnalysts@CalpineSolutions.com) or our toll free phone number 1-877-273-6772. The toll free telephone number for the New Hampshire Public Utilities Commission's Consumer Affairs Division is 1-800-852-3793.

**OUTAGES** -- To report a power outage or address concerns about the safety of the electric power system, please call the toll free number below (available 24 hours a day - 7 days per week).

Your local distribution company is --  
Eversource - NH  
PO Box 330  
Manchester, NH 03105-0330  
Telephone: 866-554-6025  
Outage: 800-662-7764



Account Number: xxxxxx  
 Invoice Number: 12345678910  
 Invoice Date: December 18, 2020  
 Payment Terms: NET xx DAYS  
 Page 3 of 3

**CURRENT CHARGES**

123 Sample Road  
 City, NH, 03060-5702

Eversource - NH #  
 xxxxxxxxxxxxxxxx

**PHYSICAL ENERGY - CURRENT PERIOD**

Electric Service- Physical	Usage (kWh)	Avg Price	Charges	Taxes	Total Charges
Nov 10, 2020- Dec 11, 2020					
Mtr.# xxxxxxxxxxxxxx	251.200 Total				
	251.200	\$0.079729	\$20,028.05		
Total Nov 10, 2020- Dec 10, 2020 Charges for LDC # xxxxxxxxxxxxxx					\$20,028.05

**PHYSICAL ENERGY** **\$20,028.05**

**SUBTOTAL: Eversource - NH # xxxxxxxxxxxxxx** **\$20,028.05**

**TOTAL CURRENT CHARGES** **\$20,028.05**